

# Controller's Office At-A-Glance

www.southeastern.edu/controller

### **Financial Responsibility Statement**

- Available for review on Controller's Web-page and LeoNet account
- Must be accepted before registering for classes

### **Fee Payment Deadline**

- Please refer to the published deadline on the website under Fee payment FAQs located via the following link: <u>Fee Deadline</u>
- Students will be responsible for any tuition and fees for classes that remain on their schedules after the first day of classes

### **Privacy Policy**

 Account information will only be released to the student unless prior authorization has been provided according to the 1974 Family Educational Rights and Privacy Act (FERPA). The release information authorization must be completed online via the student's LeoNet account.

### **Refund Policy:**

Resignations

	Fall/Spring	<u>Summer</u>
100%	Before 1st class day	Before 1st class day
75%	1 <sup>st</sup> – 5 <sup>th</sup> class day	1st – 3rd class day
50%	6 <sup>th</sup> – 15 <sup>th</sup> class day	4 <sup>th</sup> – 8 <sup>th</sup> class day
0%	Thereafter	Thereafter

 Dropped Classes – 100% before the first day of classes, 100% during drop/add except for the last class, 0% after drop/add period

## **Southeastern Payment Plan**

- Divides tuition, fees, housing and meals into three installments for Spring/Fall and two installments for Summer.
- Must be in good financial standing with the University
- \$45 processing fee
- \$10 late fee charged on late payments; no interest

### Refund of excess Financial Aid/ personal payments

- Refunds are issued through BankMobile Disbursements
- Select a refund preference

### Available "on-line" through LeoNet

- Account Balance
- Make payments
- Fee Statement

- Authorize to release info
- 1098T Tax Info

### **Methods of payment**

- Payments made at the Controller's Office must be in the form of cash, cashier's check, check or money order. All credit card and electronic check payments must be made via your LeoNet account.
- Mastercard, VISA, American Express and Discover credit cards are accepted for payment of registration fees and/or fines. All Webpay transactions are SSL secured.

### **Returned Check and Disputed Credit Card Policy**

- All returned checks/echecks, for any reason are assessed a \$15 Service Fee.
- Payments for returned checks/echecks must be made using cash, credit card, cashier's check, or money order.
- Students who submit a check/echeck for tuition and fees, have three checks/echecks which are returned to the University, or fail to redeem returned checks promptly will be placed on a CASH ONLY basis for all future transactions with the University.
- If a student disputes a valid credit card payment to the University, they will be put on restriction from all future credit card transactions.

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