

# BankMobile Vibe Account Customer Identification Program

Identity verification is required by federal law for all new checking accounts. If you open a Vibe account, you may be asked to provide more information than was requested in the account opening process. For your convenience, we've designed multiple ways to submit the requested identification.

## Your options

- Upload images of required identification safely and securely through [bankmobilevibe.com](http://bankmobilevibe.com).
- Submit documentation through the Vibe account's interactive FAQ database.
- Mail copies of documents to BankMobile.

## Documents you may be asked to submit

(To be considered valid, documents may not be expired.)

- Government Issued Photo ID  
(State or Federal Issued ID or U.S. Passport)
- Current Proof of Social Security Number  
(SSI Card must be signed to be considered valid)
- Current Proof of Physical Address  
(Address may not be a Post Office Box)
- Proof of Date of Birth

Please log in to your profile for information on the specific documents that you may be required to submit to complete the verification of your account.

For more information on submitting your identification or to see a complete list of documents currently accepted, visit our FAQ page at [bankmobilevibe.com](http://bankmobilevibe.com) and search "CIP".

---

[bankmobilevibe.com](http://bankmobilevibe.com)

Log in securely from any web-enabled device.

