

**Results of the ACT Student Opinion Survey
Spring 2000**

College Services

	% Used	Mean¹	National Mean²	Louisiana Mean³
Library facilities and services	89.4%	4.12	3.96	3.92
Cultural programs	15.7%	4.04	3.84	3.88
Computer services	81.9%	4.01	3.80	3.91
Honors programs	8.8%	4.00	3.84	3.94
Recreational and intramural programs and services	28.8%	3.97	4.07	4.00
College-sponsored social activities	36.0%	3.95	3.76	N/A
Student employment services	18.4%	3.93	3.84	N/A
Financial aid services	64.8%	3.90	3.63	3.61
Student health services	34.6%	3.90	3.75	N/A
College orientation program	73.3%	3.90	3.74	N/A
Credit-by-examination program (PEP, CLEP)	6.4%	3.87	3.82	N/A
Veterans services	4.9%	3.81	3.93	N/A
College-sponsored tutorial services	15.9%	3.74	3.85	N/A
Career planning services	26.4%	3.71	3.75	N/A
Day care services	1.2%	3.67	3.91	N/A
Academic advising services	83.3%	3.60	3.74	3.79
Personal counseling services	12.1%	3.59	3.79	3.85
Food services	71.4%	3.46	3.18	3.24
Residence hall services and programs	24.1%	3.37	3.42	3.06
Student health insurance program	5.4%	3.27	3.35	3.36
College mass transit services	1.7%	3.25	3.67	3.53
Job placement services	10.2%	3.21	3.61	3.61
Parking facilities and services	89.4%	1.71	2.53	2.32

¹ The mean includes only for those respondents who indicated they have used the service.

² National average for public schools, shaded cells indicate areas where Southeastern is above the national average.

³ Shaded cells indicate areas where Southeastern is above the Louisiana average. Not all Louisiana means are currently available.

College Environment

	Mean	National Mean ¹	Louisiana Mean ²
Academic			
Class size relative to the type of course	4.13	4.03	3.95
Attitude of the faculty toward students	4.01	3.92	3.79
Out-of-class availability of your instructors	3.96	3.86	3.82
Testing/grading system	3.93	3.80	3.83
Instruction in your major field	3.92	3.90	3.88
Course content in your major field	3.83	3.88	3.86
Preparation you are receiving for your future occupation	3.72	3.67	3.73
Availability of your advisor	3.66	3.72	3.70
Variety of courses offered by this college	3.57	3.61	3.60
Value of the information provided by your advisor	3.52	3.68	3.70
Flexibility to design your own program of study	3.50	3.56	3.52
Admissions			
College catalog/admissions publications	4.06	3.84	3.88
Accuracy of college information you received before enrolling	3.83	3.67	3.67
General admissions procedures	3.74	3.66	3.62
Availability of financial aid information prior to enrolling	3.68	3.44	3.50
Rules & Policies			
Personal security/safety at this campus	3.83	3.67	3.50
Rules governing student conduct at this college	3.66	3.51	3.55
Academic probation and suspension policies	3.59	3.45	3.50
Student voice in college policies	3.21	3.18	3.22
Residence hall rules and regulations	3.16	3.21	3.11
Purposes for which student activity fees are used	3.16	3.01	3.05

	Mean	National Mean¹	Louisiana Mean²
Facilities			
Campus bookstore	3.92	3.55	3.58
Student union	3.81	3.53	3.60
Study areas	3.78	3.70	3.68
Classroom facilities	3.64	3.72	3.60
Laboratory facilities	3.60	3.61	3.49
General condition of buildings and grounds	3.50	3.68	3.40
Availability of student housing	3.38	3.39	3.28
Athletic facilities	3.36	3.66	3.45
Registration			
Academic calendar for this college	3.93	3.77	3.80
Billing and fee payment procedures	3.80	3.56	3.53
General registration procedures	3.68	3.55	3.41
Availability of the courses you want at times you can take them	2.72	3.00	2.92
General			
This college in general	4.04	3.89	3.81
Racial harmony at this college	3.76	3.62	3.68
Opportunities for personal involvement in campus activities	3.70	3.65	3.63
Attitude of college nonteaching staff toward students	3.63	3.50	3.46
Campus media (student newspaper, campus radio)	3.59	3.50	3.58
Religious activities and programs	3.58	3.44	3.56
Concern for you as an individual	3.55	3.37	3.35
Opportunities for student employment	3.49	3.40	3.39
Student government	3.48	3.33	3.43

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