## Southeastern Louisiana University

#### 1.2 Rules Compliance

- 1 NCAA Operating Principle 1.2 requires an institution to demonstrate that at least once every four years, its rules compliance program is the subject of evaluation by an authority outside of the athletics department. In order to demonstrate conformity with this operating principle an institution must provide evidence that the comprehensive, external rules compliance evaluation includes at a minimum, the following areas:
  - a. Governance and organization;
  - b. Initial-eligibility certification;
  - c. Continuing-eligibility certification;
  - d. Transfer-eligibility certification;
  - e. NCAA Division I Academic Performance Program (APP);
  - f. Financial aid administration;
  - g. Recruiting;
  - h. Camps and clinics;
  - i. Investigations and self-reporting of rules violations;
  - i. Rules education;
  - k. Extra benefits:
  - 1. Playing and practice seasons;
  - m. Student-athlete employment;
  - n. Amateurism; and
  - o. Commitment of personnel to rules compliance activities.

After reviewing Page Nos. 29 and 30 of your institution's self-study report and the most recent rules compliance evaluation (April 6, 2009), the NCAA Division I Committee on Athletics Certification (hereafter referred to as "committee") is unclear whether the areas of the APP and amateurism were included in your institution's most recent rules compliance evaluation. Therefore, your institution must provide written evidence not later than December 18, 2009, that once every four years the areas of APP and amateurism have been the subject of evaluation by an authority outside of the athletics department. Further, your institution must submit a copy of the report from the most recent rules compliance evaluation in each of the aforementioned areas. Finally, your institution must describe the process used to review the most recent rules compliance evaluation in each of the aforementioned areas and identify any relevant corrective actions planned or implemented as a result of the evaluation.

#### **Institution Response to CAC Analysis**

Even though the deadline to comply with this request is December 18, 2009, it was our intent to have the additional Rules Compliance evaluation work done in time to include the results in this report. Unfortunately, due to scheduling conflicts with the individual who will do this work for us, we were unable to do so. We have made arrangement for this additional work to be done and will submit it to the NCAA as soon as possible.

Southeastern Louisiana University

#### 2.1 Academic Standards

1 Operating Principle 2.1 requires an institution to demonstrate that it admits only student-athletes who have reasonable expectations of obtaining academic degrees. Further, if the academic profile of entering student-athletes, as a whole or for any student-athlete subgroup, is significantly lower than that of other student-athletes or comparable student-body groups, the contrast must be analyzed and explained by appropriate institutional authorities. In order to demonstrate conformity with this operating principle, an institution must analyze and explain any differences between the academic profile of entering student-athletes, as a whole or for any student-athlete subgroup (i.e., sport, gender, ethnicity, transfers), and the academic profile of other student-athletes and comparable student-body groups or subgroups. After reviewing Page No. 38 and Page Nos. 86 through 88 of your institution's self-study report, the committee noted your institution analyzed and explained differences between student-athletes generally and students generally, but did not analyze and explain any differences in the academic profile between student-athletes and comparable student-body groups or subgroups. Therefore, your institution must further analyze and explain any differences in the academic profile between student-athletes subgroups (i.e., sport, gender, ethnicity) and other student-athletes and comparable student-body groups or subgroups.

#### **Institution Response to CAC Analysis**

When compared by gender (See the "Test Scores by Gender" Table on page 86 of the original self-study report), average ACT sumscores for male first-year athletes on student aid is similar to that for females on average across the four years being considered. However, first-year female student athletes had lower scores in the last year (2007-2008) in the table. When first-year athletes are compared to the general first-year student population by gender, first-year student athletes have lower ACT sumscores. While the scores are minimally different in the first two years, the gap increases during the last two years in the table and the gap is also significant when a four-year average is used.

When compared by Racial or Ethnic Group (See the "Test Scores by Racial or Ethnic Group" Table on page 87 of the original self-study report), only two sub-groups (Black and White) have a sufficient number of individuals for comparison. There are no first-year student athletes in the Am. Ind/AN or the Asian/PI sub-groups for the four-year period covered in the Table. There are very few (between 3 and 12) first-year student athletes that fall into the Hispanic, N-R Alien and Other sub-groups and even then, not all subgroups are represented in all years. There is a significant difference in the ACT sumscores when the Black and White subgroups of first-year student athletes are compared. This is true year by year and on average over the four-year period. When first-year student athletes are compared to the general first-year student athletes do not perform as well in terms of ACT sumscores as do students in the general first-year population. This difference is a little more pronounced for the Black Subgroup. Nevertheless, the difference within subgroups when the comparison is between first-year student athletes vs first-year students in the general population is not that significant.

Southeastern Louisiana University

When compared by sport (See the "Test Scores and GPA by Sport" Table on page 88 of the original self-study report), Men's Basketball, Women's Basketball and Women's Track/Cross country have lower ACT sumscores when compared to the other sports in the table. However, the GPA's for these sports are much more in line with the other sports.

As stated in the initial response to Operating Principle 2.1, Question #7, the Athletic Department is aware of the gap in ACT sumscores between first-year student athletes and the general university populations of first-year students. The department is also aware of the gaps related to racial/ethnic differences and between and among sports. The department will continue to monitor these results and talk with coaches about these results and the implications for recruitment where applicable. It should be noted, however, that in addition to performance on standardized tests like the ACT Exam, the University's admission criteria also include class rank and high school GPA. These can also be predictors of academic success.

Finally, there is no admissions criterion that represents a foolproof system for predicting academic success. As is stated elsewhere in the report, the University and the Athletic Department devote a significant amount of resources to mentoring, tutoring, etc. in an effort to ensure the academic success of student athletes at Southeastern. The fact that GPAs between/among sports is much more similar than the standardized test scores between/among the same sports is one indication that these efforts are paying dividends. Also, the fact that graduation rates for student athletes consistently exceed the overall graduation rates for the general student population is indicative of the success of these efforts.

2 Operating Principle 2.1 requires an institution to demonstrate that its written policies related to scheduling are established in all sports to minimize student-athletes' conflicts with class time and/or final examination periods due to participation in intercollegiate athletics, consistent with the provisions of NCAA Constitution 3.2.4.13. In order to demonstrate conformity with this operating principle, an institution's established, written policies regarding the scheduling of practices and competition must be clearly communicated in writing to student-athletes, athletics department staff members and other appropriate faculty and administrative staff (e.g., published in the institution's student-athlete handbook, discussed during staff and team meetings, posted on institution's Web site). After reviewing Page Nos. 49 and 50 of your institution's self-study report and supplemental material dated July 10, 2009, the committee noted your institution does have a missed class policy and a policy for the scheduling of athletics competition and practices. Further, your institution described how both of these policies are communicated in writing to student-athletes and athletics department staff members. However, other appropriate faculty members receive only the scheduling policy, while the missed class policies have not been communicated to faculty in writing. Specifically, your institution noted this policy could be coordinated and communicated by the vice president for academic affairs office and the division of student affairs either through direct correspondence to all faculty or distributed through deans and department chairs or delivered by student-athletes. However, this deficiency is not addressed in a formal plan for improvement. Therefore, your institution must create a formal plan for improvement to address the deficiency regarding the lack of communication of the written missed class time policy to faculty. Please note, plans for improvement must include all required elements.

**Institution Response to CAC Analysis** 

Please see the formal plan for improvement related to addressing the deficiency regarding the lack of communication of the written missed class time policy to faculty.

Each revised plan for improvement included in this response to the nineteen issues raised by the Committee on Athletic Certification, as well as the response itself, has been approved by the NCAA Steering Committee. The committee is made up of top level university administrators including the President of the University, the Provost and Vice Presidents for Academic Affairs, the Vice President for Student Affairs, the Vice President for Administration and Finance and the Assistant Vice President of Enrollment Management. Also serving on the Steering Committee are the Interim Athletic Director, the Associate Athletic Director for Compliance/SWA and several head coaches. Also serving on the Steering Committee are other diverse members of the University community including the Internal Auditor for the University, EEO/ADA Officer for the University, the Dean of General Studies, the Alumni Director and the Faculty Athletic Representative/Chairperson of the Athletic Committee. Also, serving on the Steering Committee is the President of the Lions Athletic Association and several other alumni. These individuals represent booster and community interest on the committee. Finally, the President of the Student Government Association and student-athlete representatives also serve on the committee.

A number of the members of the Steering Committee also serve on the subcommittees. Therefore, there was broad based participation in the preparation of this report. Also, all Steering Committee members were given the opportunity to read the report and make recommendations for change. Therefore, all of the diverse segments of the University community mentioned above were able to participate in the preparation of the report.

Finally, the full Steering Committee was given the opportunity to vote on the overall response and each of the plans for improvement. This approval, including approval by the President and other top-level administrators, represents institutional approval for the overall response and for each of the plans for improvement.

Elements	Goals	Ste	ps	
Issues in the Self-Study	Measurable Goals		Individuals/Officers Responsible for Implementation	S p e c i fi c Timetable for Completing the Work
student-athletes with special academic needs and ensure their	system to identify students- athletes with special academic needs and ensure their	a. Implement the Academic Training Camp, identifying student-athletes in Tier 1 as those have	Athletic Director Assistant AD for Academic	Immediately and ongoing Step 2: a. April through
	resident SAs is at least equal to that of non-resident alien and	1. Assess special needs of male international SAs 2. Provide an orientation program for male international SAs 3. Place entering male international S-As in the appropriate academic support program (Tier 1, 2, or 3) according to existing policy 4. Review the academic credentials of all prospects prior to offering a scholarship to ensure S-A of all ethnicities are adequately prepared	Multicultural and International Student Affairs Office Step 2: Assistant to the AD / Lifeskills and Academic Liaison and appropriate coaches Step 3: Assistant AD for	by October 1, 2009 Step 2: On or before September 1, 2009

Elements	Goals	Ste	ps	
Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/Officers Responsible for Implementation	S p e c i fi c Timetable for Completing the Work
SAs is less than FGR for non-	resident SAs is at least equal to	5. Make full use of new Academic Center, which provides enhanced academic support services such as counseling, advising, registration and a quiet, controlled study environment 6. Annual evaluations of head coaches will include elements relating to (1) recruiting academically prepared prospects and (2) adequate support of and involvement with the academic support program, and (3) team GPA, APR, and graduation rates 7. Each head coach's contract will include incentives pertaining to APR, which ultimately affects the success rates of the S-As and team	Academic Affairs Step 6: Athletic Director Step 7: Athletic Director	Step 5: Starting April 2009 and ongoing Step 6: End of each academic year Step 7: Beginning of each academic year
SAs is less than FGR for non- resident alien and male non-	resident SAs is at least equal to that of non-resident alien and	<ol> <li>Assess special needs of male international SAs</li> <li>Provide an orientation program for male international SAs</li> <li>Place entering male international SAs in the appropriate academic support program (Tier 1, 2, or 3) according to existing policy</li> <li>Review the academic credentials of all prospects prior to offering a scholarship to ensure SAs of all ethnicities are adequately prepared</li> </ol>	Student Affairs Office Step 2: Assistant to the AD/ Lifeskills and Academic Liaison and appropriate coaches Step 3: Assistant AD for	and/or interviews by October 1, 2009 Step 2: On or before September 1, 2009

Elements	Goals	Ste	ps	
Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/Officers Responsible for Implementation	S p e c i fi c Timetable for Completing the Work
SAs is less than FGR for non-	resident SAs is at least equal to that of non-resident alien and	5. Make full use of new Academic Center, which provides enhanced academic support services, such as counseling, advising, registration, and a quiet controlled study environment 6. Annual evaluations of head coaches will include elements relating to (1) recruiting academically prepared prospects, (2) adequate support of and involvement with the academic support program, and (3) team GPA, APR, and graduation rates 7. Each head coach's contract will include incentives pertaining to APR, which ultimately affects the success rates of the SAs and team	Academic Affairs Step 6: Athletic Director Step 7: Athletic Director	Step 5: Starting April 2009 and ongoing Step 6: End of each academic year Step 7: Beginning of each academic year
and non-resident alien SAs is less than FGR for their respective	Indian and non-resident alien SAs is at least equal to that of	3. Place entering female American Indian and international SAs in the appropriate academic support	Multicultural and International Student Affairs Office Step 2: Assistant to the AD/ Lifeskills and Academic Liaison and appropriate coaches Step 3: Assistant AD for Academic Affairs Step 4: Athletic Director	and/or interviews by October 1, 2009 Step 2: On or before September 1, 2009

Elements	Goals	Ste	ps	
Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/Officers Responsible for Implementation	S p e c i fi c Timetable for Completing the Work
and non-resident alien SAs is less	Indian and non-resident alien SAs is at least equal to that of their respective subcategories	5. Make full use of new Academic Center, which provides enhanced academic support services, such as counseling, advising, registration, and a quiet, controlled study environment 6. Annual evaluations of head coaches will include elements relating to (1) recruiting academically prepared prospects, (2) adequate support of and involvement with the academic support program, and (3) team GPA, APR, and graduation rates 7. Each head coach's contract will include incentives pertaining to APR, which ultimately affects the success rates of the SAs and team	Academic Affairs Step 6: Athletic Director Step 7: Athletic Director	Step 5: Starting April 2009 and ongoing Step 6: End of each academic year Step 7: Beginning of each academic year
	resident SAs is at least equal to that of non-resident alien and	1. Assess special need of female international SAs 2. Provide an orientation program for female international SAs 3. Place entering female international SAs in the appropriate academic support program (Tier 1, 2, or 3) according to existing policy 4. Review the academic credentials of all prospects prior to offering a scholarship to ensure SAs of all ethnicities are adequately prepared	Student Affairs Office Step 2: Assistant to the AD/ Lifeskills and Academic Liaison and appropriate coaches Step 3: Assistant AD for	and/or interviews by October 1, 2009 Step 2: On or before September 1, 2009

Elements	Goals	Ste	ps	
Issues in the Self-Study	Measurable Goals		Individuals/Officers Responsible for Implementation	S p e c i fi c Timetable for Completing the Work
SAs is less than FGR for all non-	resident SAs is at least equal to	5. Make full use of new Academic Center, which provides enhanced academic support services, such as counseling, advising, registration, and a quiet, controlled study environment 6. Annual evaluations of head coaches will include elements relating to (1) recruiting academically prepared prospects, (2) adequate support of and involvement with the academic support program, and (3) team GPA, APR, and graduation rates 7. Each head coach's contract will include incentives pertaining to APR, which ultimately affects the success rates of the SAs and team	Academic Affairs	Step 5: Starting April 2009 and ongoing Step 6: End of each academic year Step 7: Beginning of each academic year
cross country track is less than	in women's cross country track is at least equal to that of all	1. Provide mentoring for white SAs in women's cross country track as needed 2. Review the academic credentials of all prospects prior to offering a scholarship to ensure SAs of all ethnicities are adequately prepared 3. Make full use of new Academic Center, which provides enhanced academic support services, such as counseling, advising, registration, and a quiet, controlled study environment 4. Annual evaluations of head coaches will include elements relating to (1) recruiting academically prepared prospects, (2) adequate support of and involvement with the academic support program, and (3) team GPA, APR, and graduation rates 5. Each head coach's contract will include incentives pertaining to APR, which ultimately affects the success rates of the SAs and team	Lifeskills and Academic Liaison, Director of Center for Student Excellence, and women's cross country track coach Step 2: Athletic Director Step 3: Assistant AD for Academic Affairs Step 4: Athletic Director Step 5: Athletic Director	2009 and ongoing thereafter as needed Step 2: Prior to signing SA Step 3: Starting

Elements	Goals	Ste	ps	
Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/Officers Responsible for Implementation	S p e c i fi c Timetable for Completing the Work
SAs is less than FGR for all	American Indian SAs is at least	<ol> <li>Provide an orientation program for female American Indian SAs</li> <li>Place entering female American Indian SAs in the appropriate academic support program (Tier 1, 2, or</li> </ol>	Multicultural and International Student Affairs Office Step 2: Assistant to the AD/ Lifeskills and Academic Liaison and appropriate coaches Step 3: Assistant AD for Academic Affairs	by October 1, 2009 Step 2: On or before September 1, 2009
SAs is less than FGR for all	American Indian SAs is at least	5. Make full use of new Academic Center, which provides enhanced academic support services, such as counseling, advising, registration, and a quiet, controlled study environment 6. Annual evaluations of head coaches will include elements relating to (1) recruiting academically prepared prospects, (2) adequate support of and involvement with the academic support program, and (3) team GPA, APR, and graduation rates 7. Each head coach's contract will include incentives pertaining to APR, which ultimately affects success rates of the SAs and team	Academic Affairs Step 6: Athletic Director Step 7: Athletic Director	Step 5: Starting April 2009 and ongoing Step 6: End of each academic year Step 7: Beginning of each academic year

Elements	Goals	Ste	ps	
Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/Officers Responsible for Implementation	S p e c i fi c Timetable for Completing the Work
basketball is less than FGR for all Hispanic and female Hispanic	SAs in basketball is at least equal to that of all Hispanic	1. Assess special needs of female Hispanic SAs 2. Provide an orientation program for female Hispanic SAs 3. Place entering female Hispanic SAs in the appropriate academic support program (Tier 1, 2, or 3) according to existing policy 4. Review the academic credentials of all prospects prior to offering a scholarship to ensure SAs of all ethnicities are adequately prepared	Student Affairs Office Step 2: Assistant to the AD/ Lifeskills and Academic Liaison and women's basketball coach Step 3: Assistant AD for	and/or interviews by October 1, 2009 Step 2: On or before September 1, 2009
basketball is less than FGR for all Hispanic and female Hispanic	SAs in basketball is at least equal to that of all Hispanic and female Hispanic students.	5. Make full use of new Academic Center, which provides enhanced academic support services, such as counseling, advising, registration, and a quiet, controlled study environment 6. Annual evaluations of head coaches will include elements relating to (1) recruiting academically prepared prospects, (2) adequate support of and involvement with the academic support program, and (3) team GPA, APR, and graduation rates 7. Each head coach's contract will include incentives pertaining to APR, which ultimately affects the success rates of the SAs and team	Academic Affairs Step 6: Athletic Director Step 7: Athletic Director	Step 5: Starting April 2009 and ongoing Step 6: End of each academic year Step 7: Beginning of each academic year

Elements	Goals	Ste	eps		
Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/Officers Responsible for Implementation	S p e c i fi Timetable Completing Work	for
is less than the multi-year four-	Projected FGR is at least equal	1. Coaches will express clear academic and graduation expectations throughout the recruiting process and closely examine prior academic performance as it may predict future academic performance. (a) There must be a balance of academic and athletic ability and skills (ability to succeed at this level). (b) Academic profiles of all prospective SAs will be reviewed by the AD prior to an official visit or offering scholarships.  2. (a) Establish more frequent meetings with applicable SAs, coaches, and academic support personnel to review expectations and academic plans. (b) On a regular basis, review study skills, time management, decision-making, appropriate behavior in and out of the classroom, communication skills, course and major selection, degree progress, and all pertinent academic matters.  3. SAs will actively participate in designated academic support program offerings such as study hall, tutoring, and mentoring sessions.	coaches, assistant coaches, student services, and academic support Step 2: Head coaches, assistant coaches, assistant AD for academic affairs, and various academic support personnel Step 3: Head coaches, assistant coaches, assistant AD for academic affairs, and various academic affairs, and various academic support personnel	Immediately ongoing S t e p Immediately ongoing S t e p Immediately ongoing	1: and 2: and 3: and
is less than the multi-year four-	Projected FGR is at least equal	<ul> <li>4. (a) Online Progress Reports (OPRs) will be delivered twice per semester. (b) Grades are evaluated and areas of under-performance are identified and addressed.</li> <li>5. Continue to use all campus learning resources, such as the Center for Student Excellence, supplemental instructional services, campus tutors, math tutoring lab, writing center, Office of Disability Services, and the Counseling Center.</li> <li>6. Provide programming for the men's basketball team that includes career paths, goal setting, and role model/modeling behavior.</li> </ul>	coaches, assistant AD for academic affairs, and various support personnel Step 5: Head coaches, assistant coaches, assistant AD for academic affairs, and various support personnel Step 6: Head coaches, assistant coaches, assistant AD for	Immediately ongoing S t e p Immediately ongoing S t e p Immediately ongoing	4: and 5: and 6: and

Elements	Goals	Ste	ps	
Issues in the Self-Study	Measurable Goals		Individuals/Officers Responsible for Implementation	S p e c i fi c Timetable for Completing the Work
is less than the multi-year four-	Projected FGR is at least equal	7. Make full use of new Academic Center, which provides enhanced academic support services, such as counseling, advising, registration, and a quiet, controlled study environment.  8. Annual evaluations of head coaches will include elements relating to (1) recruiting academically prepared prospects, (2) adequate support of and involvement with the academic support program, and (3) team GPA, APR, and graduation rates  9. Each head coach's contract will include incentives pertaining to APr, which ultimately affects the success rates of the SAs and team	Academic Affairs	Step 7: Starting April 2009 and ongoing Step 8: End of each academic year Step 9: Beginning of each academic year
	cohort average GSR is at least	1. Coaches will express clear academic and graduation expectations throughout the recruiting process and closely examine prior academic performance as it may predict future academic performance. (a) There must be a balance of academic and athletic ability and sills (ability to succeed at this level). (b) Academic profiles of all prospective SAs will be reviewed by the Athletic Director prior to an official visit or offering.  2. SAs will actively participate in designated academic support program offerings, such as study hall, tutoring, and mentoring sessions.  3. (a) Online Progress Reports (OPRs) will be delivered twice per semester. (b) Grades are evaluated and areas of under-performance are identified and addressed	coaches, assistant coaches, student services, and academic support Step 2: Head coaches, assistant coaches, assistant AD for academic affairs, and various academic support personnel Step 3: Head coaches, assistant coaches, assistant AD for	Immediately and ongoing S t e p 2: Immediately and ongoing S t e p 3: Immediately and

Elements	Goals	Ste	ps	
Issues in the Self-Study	Measurable Goals		Individuals/Officers Responsible for Implementation	S p e c i fi c Timetable for Completing the
				Work
GSR is less than the four-cohort average GSR for all SAs. (Part II)	cohort average GSR is at least equal to the four-cohort average GSR for all SAs.	4. Make full use of new Academic Center, which provides enhanced academic support services, such as counseling, advising, registration, and a quiet, controlled study environment 5. Annual evaluations of head coaches will include elements relating to (1) recruiting academically prepared prospects, (2) adequate support of and involvement with the academic support program, and (3) team GPA, APR, and graduation rates 6. Each head coach's contract will include incentives	Academic Affairs Step 5: Athletic Director Step 6: Athletic Director	April 2009 and ongoing Step 5: End of each academic year Step 6: Beginning of each academic year
		pertaining to AR, which ultimately affects the success rates of the SAs and team		

Elements	Goals	Ste	ps		
Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/Officers	Specifi	ì c
			Responsible for	Timetable	for
			Implementation	Completing	the
			1	Work	
Women's Basketball four-cohort	Ensure that Women's	1. Coaches will express clear academic and	Step 1: Athletic director, head	Step	1:
1 -	1	graduation expectations throughout the recruiting		•	and
_	_	process and closely examine prior academic			
(Part I)	_	performance as it may predict future academic		Step	2:
	all SAs.	performance. (a) There must be a balance of	-		and
		academic and athletic ability and skills (ability to			
		succeed at this level). (b) Academic profiles of all		_	3:
		prospective SAs will be reviewed by the AD prior to	** *	Immediately	and
			Step 3: Head coaches, assistant		
		2. SAs will actively participate in designated			
		academic support programs offerings, such as study			
		hall, tutoring, and mentoring sessions. (a) Online	** *		
		Progress Reports (OPRs) will be delivered twice per			
		semester. (b) Grades are evaluated and areas of under- performance are identified and addressed.			
		3. (a) Establish more frequent meeting with			
		applicable SAs, coaches, and academic support			
		personnel to review expectations and academic plans.			
		(b) On a regular basis, review study skills, time			
		management, decision-making, appropriate behavior			
		in and out of the classroom, communication skills,			
		course and major selection, degree progress, and all			
		pertinent academic matters.			

Elements	Goals	Ste	ps	
Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/Officers Responsible for Implementation	S p e c i fi c Timetable for Completing the Work
	Basketball four-cohort average GSR is at least equal to the	4. (a) Continue to use all campus learning resources, such as the Center for Student Excellence, supplemental instructional services, campus tutors, math tutoring lab, writing center, Office of Disability Services, and the Counseling Center. (b) Provide programming for the women's basketball team that includes career paths, goal setting, and role model/modeling behavior.  5. Make full use of new Academic Center, which provides enhanced academic support services, such as counseling, advising, registration, and a quiet, controlled study environment  6. Annual evaluations of head coaches will include elements relating to (1) recruiting academically prepared prospects, (2) adequate support of and involvement with the academic support program, and (3) team GPA, APR, and graduation rates  7. Each head coach's contract will include incentives pertaining to APR, which ultimately affects the success rates of the SAs and team	coaches, assistant AD for academic affairs, and various academic support personnel Step 5: Assistant AD for Academic Affairs Step 6: Athletic Director Step 7: Athletic Director	Immediately and ongoing Step 5: Starting

Elements	Goals	Ste	eps	
Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Implementation	Timetable for Completing the Work
		1. Coaches will express clear academic and		
less than the four-cohort average GSR for all SAs.		graduation expectations throughout the recruiting process and closely examine prior academic performance as it may predict future academic performance. (a) There must be a balance of academic and athletic ability and skills (ability to succeed at this level). (b) Academic profiles of all prospective SAs will be reviewed by the AD prior to an official visit or offering scholarships.  2. SAs will actively participate in designated academic support program offerings, such as study hall, tutoring, and mentoring sessions. (a) Online Progress Reports (OPRs) will be delivered twice per semester. (b) Grades are evaluated and areas of underperformance are identified and addressed.  3. Make full use of new Academic Center, which provides enhanced academic support services, such as counseling, advising, registration, and a quiet, controlled study environment  4. Annual evaluations of head coaches will include elements relating to (1) recruiting academically prepared prospects, (2) adequate support of and involvement with the academic support program, and (3) team GPA, APR, and graduation rates  5. Each head coach's contract will include incentives pertaining to APR, which ultimately affects the	student services, and academic support Step 2: Head coaches, assistant coaches, assistant AD for academic affairs, and various academic support personnel Step 3: Assistant AD for Academic Affairs Step 4: Athletic Director Step 5: Athletic Director	ongoing Step 2: Immediately and ongoing Step 3: Starting April 2009 and

Elements	Goals	Ste	ps		
Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/Officers Responsible for Implementation	Timetable Completing	for
				Work	
for women's basketball, softball,	retention rate (APR for women's basketball, softball,	1. Coaches will express clear academic and graduation expectations throughout the recruiting process and closely examine prior academic performance as it may predict future academic performance. (a) There must be a balance of academic and athletic ability and skills (ability to succeed at this level). (b) Academic profiles of all prospective SAs will be reviewed by the AD prior to an official visit or offering scholarships.  2. SAs will actively participate in designated academic support program offerings, such as study hall, tutoring, and mentoring sessions.  3. Continue to use all campus learning resources, such as the Center for Student Excellence, supplemental instructional services, campus tutors, math tutoring lab, writing center, Office of Disability	coaches, assistant coaches, student services, and academic support.  Step 2. Head coaches, assistant coaches, assistant AD for academic affairs and various academic support personnel  Step 3. Head coaches, assistant coaches, assistant AD for	Immediately ongoing S t e p Immediately ongoing S t e p Immediately ongoing	1: and 2: and 3: and
The four-class retention rate (APR)	Ensure that the four-class	Services, and the Counseling Center.  4. Provide programming for applicable female	Sten 4: Assistant AD for	Sten	4:
for women's basketball, softball,	retention rate (APR for	basketball, softball, and volleyball SAs that includes career paths, goal setting, and role model/modeling	academic affairs, Lifeskills coordinator, and various	Immediately	and 5:
5735. (t at 11)	to that of all SAs.	5. In the SE 101 classes, identify and monitor all female basketball, softball, and volleyball SAs that may require additional attention and programming to	Step 5: Lifeskills coordinator, assistant AD for academic affairs, and applicable academic	Immediately ongoing S t e p	and 6:
		facilitate success and retention. 6. Exit interviews will be conducted on SAs who leave the sport program. These exit interviews could provide useful information on retention issues.	1 *		and

Elements	Goals	Ste	ps		Ŷ
Issues in the Self-Study	Measurable Goals	_	Individuals/Officers Responsible for Implementation	S p e c i fi Timetable Completing Work	for
for women's basketball, softball,	retention rate (APR for	7. Make full use of new Academic Center, which provides enhanced academic support services, such as counseling, advising, registration, and a quiet, controlled study environment.  8. Annual evaluations of head coaches will include elements relating to (1) recruiting academically prepared prospects, (2) adequate support of and involvement with the academic support program, and (3) team GPA, APR, and graduation rates.  9. Each head coach's contract will include incentives pertaining to APR, which ultimately affects the success rates of the SAs and team	Academic Affairs	Step 7: Start April 2009 a ongoing Step 8: End each acader year Step 9: Beginn of each acader year	of nic
for the men's sport of baseball, basketball, football, and golf is below that of all SAs. In addition, as a sub-group, all male student-	retention rate (APR) for the men's sports of baseball, basketball, football, and golf as well as the overall retention rate of all male SAs is at least	1. Coaches will express clear academic and graduation expectations throughout the recruiting process and closely examine prior academic performance as it may predict future academic performance. (a) There must be a balance of academic and athletic ability and skills (ability to succeed at this level). (b) Academic profiles of all prospective SAs will be reviewed by the AD prior to an official visit or offering scholarships.  2. SAs will actively participate in designated academic support program offerings, such as study hall, tutoring, and mentoring sessions.  3. Continue to use all campus learning resources, such as the Center for Student Excellence, supplemental instructional services, campus tutors, math tutoring lab, wiring center, Office of Disability Services, and the Counseling Center.	coaches, assistant coaches, student services, and academic support.  Step 2: Head coaches, assistant coaches, assistant AD for academic affairs, and various academic support personnel.  Step 3: Head coaches, assistant coaches, assistant AD for	Immediately ongoing S t e p Immediately ongoing S t e p Immediately ongoing	1: and 2: and 3: and

Elements	Goals	Ste	ps		
Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/Officers	Specifi	ic
			Responsible for	Timetable	for
			Implementation	Completing	the
			1	Work	
		4. Provide programming for male SAs in baseball,			4:
		basketball, football, and golf that include career			and
		paths, goal setting, and role model/modeling			
below that of all SAs. In addition,			academic support personnel.	Step	5:
		5. In the SE 101 classes, identify and monitor male			and
		SAs in baseball, basketball, football, and golf that			
than the departmental retention	equal to that of all SAs.	may require additional attention and programming to			6:
rate. (Part II)		facilitate success and retention.	support personnel.		and
		6. Exit interviews will be conducted on SAs who	1 *	, , ,	
		leave the sport program. These exit interviews could	_		
		provide useful information on retention issues	compliance officer.		
		7. Make full use of new Academic Center, which			~
		provides enhanced academic support services, such as		April 2009	and
_	-	counseling, advising, registration, and a quiet,		ongoing	
below that of all SAs. In addition,			Step 9: Athletic Director	Step 8: End	
		8. Annual evaluations of head coaches will include		each acade	mic
		elements relating to (1) recruiting academically		year	nin a
than the departmental retention rate. (Part III)	equal to that of all SAs.	prepared prospects, (2) adequate support of and involvement with the academic support program, and		Step 9: Begins of each acade	
raic. (1 art III)		(3) team GPA, APR, and graduation rates		year	711110
		9. Each head coach's contract will include incentives		year	
		pertaining to APR, which ultimately affects the			
		success rates of the SAs and team			
I		success rates of the SAs and team			

Elements	Goals	Ste	eps	
Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/Officers Responsible for Implementation	S p e c i fi c Timetable for Completing the Work
	Department's missed class time	1 Communicate with Deans and Department Heads the need to communicate this policy 2. Provide electronic or hard copy version of the policy to Department Heads 3. Department Heads disseminate the policy	for Academic Affairs reminds	2010 and ongoing thereafter

### Southeastern Louisiana University

#### 2.2 Academic Support

- 1 Operating Principle 2.2 stipulates that academic support services are evaluated at least once every four years by appropriate academic authorities (e.g., faculty members or academic administrators of the institution) and are reviewed and approved periodically by institutional academic authorities outside the department of intercollegiate athletics. In order to demonstrate conformity with this operating principle, the comprehensive, written academic support services evaluation must include the following areas (in addition to all other services provided to student-athletes):
  - a. Academic counseling/advising resources and services;
  - b. Tutoring;
  - c. Academic progress monitoring and reporting;
  - d. Assistant for special academic needs;
  - e. Assistance for at-risk students;
  - f. Academic support facilities;
  - g. Academic evaluation of prospective student-athletes; and
  - h. Student-athlete degree selection.

After reviewing Page Nos. 62 through 75 of your institution's self-study report, the committee noted your institution provides academic support services for student-athletes in the following areas:

- a. Success skills;
- b. Study hall;
- c. First year/transfer orientation;
- d. Mentoring; and
- e. Post-eligibility programs.

However, your institution's written academic support services evaluation did not include the areas listed in letters a through e listed above. Therefore, your institution must provide written evidence not later than December 18, 2009, that the aforementioned areas have been evaluated by appropriate academic authorities outside the department of intercollegiate athletics who do not have day-to-day responsibilities in the academic support services area. Further, your institution must submit a copy of the report from its most recent academic support services evaluation that includes the aforementioned areas. Finally, your institution must describe the process used to review the most recent academic support services evaluation, including the individuals involved in the review, to determine if corrective actions are necessary. Finally, your institution must identify any relevant corrective actions planned or implemented as a result of the review.

#### **Institution Response to CAC Analysis**

As was the case with the original Academic Support Services Evaluation, and as reported under Operating Principle 2.2, Item # 8 on page 73 of that original self-study report, the process followed was for the President of Southeastern Louisiana University to appoint a committee to review the remaining items requested by the Committee on Athletic Certification. As requested, the areas covered in this addendum were 1) Success Skills, 2) Study Hall, 3) First year/transfer orientation, 4) Mentoring and 5) Post-eligibility programs.

### Southeastern Louisiana University

The following faculty/staff served on the committee which was once again chaired by Dr. Josie Walker. Dr. Walker's title has changed from Assistant Dean in the College of Business at the time of the original report to Interim Assistant Vice President for Academic Affairs. The other committee members are listed below:

Ms. Kay Maurin Director of Disability Services

Ms. Pam Prescott Advisor and Instructor, General Studies

Mr. Eric Summers Director of Multicultural and International Student Affairs

Dr. Erin Watson Faculty Senator and Assistant Professor, Biology

The date of this addendum is October 19, 2009.

Recommendations for change and the Athletic Department's response are included in the Evaluation document enclosed.

Southeastern Louisiana University Addendum to NCAA Certification Self Study Report Evaluation of Academic Support Services October 19, 2009

The Committee on Academic Support Services for Student-Athletes evaluated the following topics as requested by the Committee on Athletics Certification (CAC) and as identified in their analysis report of Southeastern's NCAA Recertification self-study:

- Success skills
- Study hall
- First year/transfer orientation
- Mentoring
- Post-eligibility programs

This evaluation is submitted as an addendum to the Evaluation of Academic Support Services report submitted to the NCAA Steering Committee Chair in May 2009.

Members of the evaluation committee were chosen from various departments across campus and included administrators as well as faculty. The committee consists of Dr. Josie Walker, Committee Chair and Interim Assistant Vice President for Academic Affairs; Ms. Kay Maurin, Director of Disability Services; Ms. Pam Prescott, Advisor and Instructor, General Studies; Mr. Eric Summers, Director of Multicultural and International Student Affairs; Dr. Erin Watson, Faculty Senator, Athletics Committee, and Assistant Professor, Biology.

The committee began their collection of information by interviewing the following people:

## Southeastern Louisiana University

Ms. Sherry Kennemer, Associate Athletic Director for Compliance/SWA

Ms. Hope Williams, Assistant Athletic Director for Academic Affairs

Ms. Chris Bentley, Assistant to the Athletic Director/Lifeskills and Academic Liaison

Dr. Dorothy Nelson, Interim Director, Center for Student Excellence

Ms. Carolyn Blackwood, Learning Assistance Coordinator and Interim Supplemental Instruction Coordinator, Learning Assistance Programs

Ms. Wendy van Dalen, Associate Director of Admissions

Ms. Sarah Schillage, Director of Financial Aid

Student-athletes

As in the previous report, various academic support materials were reviewed including: student-athlete handbook, academic progress reports, policies of various support units, mission statements and goals, and lists of academic support services personnel titles and responsibilities.

#### A. Success Skills

#### Observations

Success skills training equips the student athlete with the tools necessary to assist with college transition, improve understanding of classroom concepts and processes, appreciate community engagement, and most importantly, reach his/her learning potential. Success skills are by-product outcomes of academic intervention programs such as tutoring, supplemental instruction, study hall, and mentoring.

Supplemental Instruction (SI) involves collaborative learning sessions among students enrolled in an SI course, and a trained SI leader (who works closely with the course instructor), outside of the classroom setting. SI courses are established, and SI sessions are monitored and supervised through the Coordinator of Learning Assistance programs in the Center for Student Excellence. SI specifically assists students in acquiring success skills that will help them understand "how to learn" and "what to learn". The focus of SI is to influence critical thinking skills and the ability to process academic material. According to the Learning Assistance Coordinator, "SI targets academic courses that have a high percentage (30% or greater) of D or F grades and withdrawals. SI leaders attend class sessions and conduct out-of-class, peer-facilitated learning sessions. Participation is voluntary and open to all students in the course, which includes student athletes." Student athlete participation is noted by SI leaders and reported to the Coordinator of the Learning Assistance program, who forwards the information to the Athletic Department.

However, success skill training is the essence of Southeastern 101 (SE 101), the CHAMPS (Challenging Athletes' Minds for Personal Success) Program and Lions' Table Workshops. SE 101 is a three-hour credit college success training course, and CHAMPS is a life skills initiative which is coupled with SE 101 for student athletes. Both courses are "required" for freshmen athletes. Lions' Table workshops are offered by the Center for Student Excellence to provide success skills training as a supplement to classroom instruction, promoting independent and lifelong learning for the student athlete:

SE 101

## Southeastern Louisiana University

SE 101 is a required 3-hour credit course for all freshmen. Offered through the Center for Student Excellence (CSE), the 2009-2010 Southeastern Louisiana University General Catalogue defines SE 101 as:

"A student success course providing the tools that address the rigors of academic life on the University level. Topics include the purpose and value of higher education; the expectations and responsibilities of a college student; the development of analytical and metacognitive learning strategies; choosing the appropriate major and developing degree/career goals; and personal management during the college years."

#### Academic units for SE 101 include:

- Understanding the seven goals of higher education through the structure of the university curricula
- Academic Planning
- Time Management
- Note taking and reading for academic success
- Memory techniques and test-taking strategies
- Majors and occupational options
- Financial matters for college students
- Understanding the seven goals of higher education through co-curricular involvement
- Seeking help and the organizational structure of the university
- Academic Advising Report

All freshmen must enroll in SE 101; however, a complement to SE 101 is required for freshmen student athletes to meet their unique needs through a program called CHAMPS.

#### **CHAMPS**

The CHAMPS Program is an experiential learning program for student athletes, bridging the gap between the classroom curriculum and the real life application of skills learned. Freshmen student athletes are required to enroll in a dual curriculum which couples CHAMPS with SE 101. Whereas SE 101 equips students with the success skills needed to be a college student, the CHAMPS Program supplements that learning by providing success skills that assist the student with living beyond the college environment. Although some of the units provided through CHAMPS may overlap with SE 101, the life skills provided by CHAMPS are designed to assist the student athlete with progression beyond college with skills applicable to real world situations. The units provided by CHAMPS are delivered over a fourteen-week curriculum and includes six core competencies: Academic Commitment (Study Skills, Goal Setting, etc.), Service Commitment (Volunteerism, etc.), Personal Development (Manners, Money Management, Stress, etc.), Athletic Commitment (Leadership, Teamwork, etc.), Career Development (Job Search, Registration, etc.), and Program Administration (NCAA Rules, etc.)

Lions' Table Workshops

## Southeastern Louisiana University

Tutoring for athletes is enhanced through Lions' Table Workshops offered throughout the semester. Topics included in the 30-minute workshops are based on student need and include success skills such as Personality Types, Successful Communication, Memory Skills, Test Taking Strategies, Time Management, English Proficiency, Math Study Skills, and Biology/Chemistry Study Skills. Student athletes can sign up for as many workshops as will fit into their available time.

#### Recommendation

The committee recommends strengthening relationships between athletics and campus departments to aid in addressing the transitional and developmental needs of student-athletes. Opportunities for strong partnerships and collaboration in programming and skill building exist within the Division for Student Affairs in areas such as Leadership Development, Multicultural/International Student Affairs, the University Counseling Center, and the Campus Activities Board. For example, the University Counseling Center offers Project PAWS (Prevention and Wellness for Students) which involves college success skills training. Programs within Project PAWS address such things as balancing school, relationships, fun, and work; and, test anxiety and stress. Such workshops and presentations arranged by the Division of Student Affairs can easily be incorporated into the Lions Table workshop schedule.

#### B. Study Hall

#### Observations

The Athletic Department academic staff monitors study halls for student-athletes. Tutoring sessions are available for individuals and groups during study hall. The Center for Student Excellence provides tutors used in this program.

Study hall hours are assigned based on academic performance according to the following chart as outlined in the 2009-2010 Student-Athlete Handbook:

Tier I (CUM GPA below 2.19); freshmen with two developmental courses; conditional admits; others as deemed appropriate by the Assistant Athletic Director) Objective based study hall/block schedule with weekly academic objectives

Tier II (CUM GPA 2.2-2.35) 6 hours per week

Tier III (Student-athletes new to Southeastern athletics, including freshmen and transfer students) 4 hours per week

Tier IV (CUM GPA above 2.35) Not required

Study hall is held in the Academic Learning Center for student-athletes, a newly opened facility that houses individual and group study spaces and offers computer access. Academic support staff members (currently two graduate assistants from the Center for Student Excellence and the Assistant Athletic Director for Academic Affairs) are available during regular study hall hours. Evening and Sunday hours are posted in the center and communicated to Head Coaches.

Study hall expectations and rules are published in the 2009-2010 Student-Athlete Handbook.

#### Recommendations

The committee recommends the following be added to the Academic Learning Center for student-athletes (contingent upon funds available):

- Reference materials such as resource books, science models, and learning assistance software.
- An electronic sign in process for monitoring the number of study hall hours an individual completes as well as for providing daily and weekly reporting on the use of the facility.
- Student-athletes surveys each semester assessing their use of the facility and the effectiveness of required study hall in enhancing academic performance.
- Additional staff to fully implement the center for monitoring of study halls and meeting individual needs of student-athletes

#### B. Student-Athlete First Year/Transfer Orientation

#### Observations

All first-year student-athletes and transfer student-athletes with fewer than 30 hours are required to participate in the University's Orientation Program.

Usually before orientation and after admission, students are "cleared" through Compliance and coded into the student record system as "student-athletes." Once they are coded, the Compliance officer sends the IDs for those students to the Director of the Center for Student Excellence for pre-authorizing students for enrolling into one of three sections of SE 101 (dedicated to student-athletes).

Before student-athletes register, they will receive information about the section of SE 101 that they will be required to add to their course selection. Student IDs are entered into each section (pre-authorization) so that student-athletes can enroll in the section that best fits with the rest of their schedule. The sections are capped at 30 students, and once enrollment capacity is reached in a section, student-athletes have to select an open section, or contact the instructor to request an "overflow" into the class. The same instructor teaches all three sections of the course for student-athletes.

The University Orientation Program usually consists of two days of activities to give students exposure to Deans, Department Heads, academic advisors, Center for Student Excellence advisors, and members of the Athletics staff.

On the first day of the orientation, students attend academic sessions with Deans, Department Heads, and advisors. Here they learn about their major and other academic information relating to their major. In the afternoon, CSE advisors meet with the students for academic planning sessions which prepare them for the registration process. Students will plan their first year of study.

### Southeastern Louisiana University

On the second day, students validate their schedules with the Assistant Athletic Director for Academic Affairs and register for classes.

#### Recommendation

The committee recommends that the Athletic Department consider a departmental orientation for first-year and transfer students to address specific issues relating only to student-athletes.

#### D. Mentoring

Academic mentoring of student-athletes is provided by various University personnel throughout the student-athlete's college career. Mentors provide academic guidance and support for issues such as: identifying career goals; degree selection and academic planning; monitoring academic progress; and discussing learning strategies and study skills.

#### Observations

- 1. All freshmen and student-athletes with less than 30 credit hours are advised by the Center for Student Excellence. Academic mentoring during the student-athlete's freshman year is provided by both the Athletic Department's Academic Learning Center and the Center for Student Excellence.
- 2. The Assistant AD for Academic Affairs and the academic support staff initially conduct regular meetings with all incoming freshmen student-athletes. Over the course of the first year, the regularity of scheduled mentoring sessions is determined by the academic status for each student-athlete.
- 3. Student-athletes with 30 or more credit hours are advised every semester by faculty member(s) in the department of their declared major. Departmental advisors provide another source of academic mentoring.
- 4. Following the submission of the first OPR (Online Progress Report) per semester, the Assistant AD for Academic Affairs compiles a list of student-athletes with inferior grades and distributes the information to the coaches. These student-athletes are prioritized according to their degree of academic "risk" and then contacted by the staff of the Athletic Department's Academic Learning Center for a mandatory mentoring session with either the Assistant AD for Academic Affairs or one of the three Graduate Assistants.
- 5. Following the second OPR of the semester, the Assistant AD for Academic Affairs repeats the process of identifying "at-risk" student-athletes, notifies the coaches, and contacts the student-athlete regarding the inferior grade report(s).
- 6. Mandatory and/or informal mentoring sessions occur at the Athletic Department's Academic Learning Center at various times throughout the semester for all student-athletes.

#### Recommendations

The committee recommends the following:

### Southeastern Louisiana University

- Development of a mentoring assessment plan that would enable specific University personnel, responsible for mentoring student-athletes, to track goals and yearly outcomes for individual student-athletes.
- Faculty development for faculty advisors/mentors to build campus-wide understanding of NCAA guidelines and expectations of student-athletes. Advisors may be better positioned to guide students through program demands with a clearer understanding of NCAA precepts.

#### E. Post-eligibility Programs

The specific academic support offered to student-athletes post eligibility is the same academic support available to all students, with the exception of fifth-year aid scholarships. This funding support is designed to help student-athletes with costs associated with the completion of their degree post eligibility. Fifth-year aid is only available to student-athletes who have exhausted eligibility and who still lack hours to complete their undergraduate degree; support is available to student athletes who have not graduated and exhausted eligibility; however, it is not guaranteed to all those who apply.

#### Observations

Fifth-Year Aid Scholarships: A limited amount of fifth-year financial assistance exists and will vary annually. This aid is limited to tuition or partial tuition and available solely based on annual availability of funds.

The awarding of fifth-year aid is based on the following criteria: (Each is given an equal determination for eligibility for fifth-year aid.)

- Only student-athletes who have previously been on athletic aid
- Years lettered at Southeastern
- Cumulative GPA
- Within one semester of graduation date
- Hours passed in final year of competition
- GPA in final year of competition
- Previous award of summer school aid
- Proven history of satisfactory progress toward degree
- Participation in community service activities and leadership organizations
- Amount of previous non-credit earning academic performance (W's, F's, I's, etc.)
- Record of participation in the department's academic support program
- Prior receipt of summer assistance

Withdrawing from, or failure to receive academic credit for, classes while receiving fifth-year aid may result in the department retroactively withdrawing the financial assistance or billing the student for the assistance provided.

Each student-athlete receiving fifth-year aid will be required to sign a service contract and will work in the athletics department for a prescribed number of hours each week and fulfill the requirement of the contract. An individualized contract is drafted for each fifth-year student-athlete according to the needs and expectations of the fifth-year program.

### Southeastern Louisiana University

#### Recommendations

The committee recommends that students continue to be educated and informed throughout their program of consequences of losing eligibility.

#### **CONCLUSION**

The evaluation committee finds that the academic support services evaluated in this addendum report are satisfactorily meeting the needs of student-athletes. To enhance and improve those services, the subsequent recommendations are made.

The following list the committee recommendations found in this report with a final general recommendation:

1. The committee recommends strengthening relationships between athletics and campus departments to aid in addressing the transitional and developmental needs of student-athletes. Opportunities for strong partnerships and collaboration in programming and skill building exist within the Division for Student Affairs in areas such as Leadership Development, Multicultural/International Student Affairs, the University Counseling Center, and the Campus Activities Board. For example, the University Counseling Center offers Project PAWS (Prevention and Wellness for Students) which involves college success skills training. Programs within Project PAWS address such things as balancing school, relationships, fun, and work; and, test anxiety and stress. Such workshops and presentations arranged by the Division of Student Affairs can easily be incorporated into the Lions Table workshop schedule.

Response to recommendation: Athletic department agrees and will expand development throughout the academic year.

- 2. The committee recommends the following be added to the Academic Learning Center for student-athletes (contingent upon funds available):
- a) Reference materials such as resource books, science models, and learning assistance software.
- b) An electronic sign in process for monitoring the number of study hall hours an individual completes as well as for providing daily and weekly reporting on the use of the facility.
- c) Student-athletes surveys each semester assessing their use of the facility and the effectiveness of required study hall in enhancing academic performance.
- d) Additional staff to fully implement the center for monitoring of study halls and meeting individual needs of student-athletes

Response to recommendation: Athletic department agrees and will comply immediately and ongoing pending increased funding.

3. The committee recommends that the Athletic Department consider a departmental orientation for first-year and transfer students to address specific issues relating only to student-athletes.

Response to recommendation: Athletic department agrees and will comply in January 2010 and ongoing.

- 4. The committee recommends the following:
- a) Development of a mentoring assessment plan that would enable specific University personnel, responsible for mentoring student-athletes, to track goals and yearly outcomes for individual student-athletes.
- b) Faculty development for faculty advisors/mentors to build campus-wide understanding of NCAA guidelines and expectations of student-athletes. Advisors may be better positioned to guide students through program demands with a clearer understanding of NCAA precepts.

Response to recommendation: Athletic department agrees to develop this type of program throughout academic year.

5. The committee recommends that students continue to be educated and informed throughout their program of consequences of losing eligibility.

Response to recommendation: Athletic department agrees and will continue to educate student-athletes on accountability and consequences throughout academic year.

6. The committee recommends monthly staff meetings attended by the key contributors to the academic support services for student-athletes to ensure coordination and cohesiveness of the total academic support program. These staff meetings may include but not be limited to Center for Student Excellence staff and Athletics Department academic support staff.

Response to recommendation: Athletic department agrees and will comply immediately and on an ongoing basis.

#### 3.1 Gender Issues

- 1 Operating Principle 3.1 requires an institution to have implemented its approved gender-issues plan from the previous self-study. If the plan was modified or not fully implemented, an institution must provide an acceptable explanation from appropriate institutional authorities. In order to demonstrate conformity with this operating principle, an institution must demonstrate that it has implemented its Cycle 2 gender-issues plan or provide an explanation for partial completion of the plan. After reviewing Page Nos. 97 through 105 of your institution's self-study report, the committee noted your institution did not provide an acceptable explanation for partial or noncompletion of your Cycle 2 gender-issue plan in the following areas:
  - a. To increase participation opportunities for women student-athletes to 55 percent;
  - b. To establish and maintain the percentage of expenditures for operating expenses for women student-athletes to at least equal the percentage of women student-athletes;
  - c. To maintain equitable support services for men and women student-athletes (compliance, marketing, housing, dining facilities, and textbooks); and
  - d. To establish and maintain the percentage of expenditures for the recruitment of women student-athletes to at least equal the percentage of women student-athletes.

## Southeastern Louisiana University

Therefore, your institution must provide an acceptable explanation for partial or noncompletion of your Cycle 2 gender-issue plan in the aforementioned areas.

#### **Institution Response to CAC Analysis**

a. In 5 of the 7 years, this target was met. A more appropriate standard may be to compare the percentage of recruiting expenses for women's team with the percent of female incoming athletes for the next year. Using this criterion, in 2006-07, the percentage of expenditures for women athletes (29.0%) was approximately equal to the percentage of women athletes who were recruited (30.6%). The only year where more money was spent on recruiting for male teams than the percent of incoming student-athletes was in 2005-2006, where the difference was 6.8%. This discrepancy can be attributed to hurricane Katrina. The football team in particular makes a concerted effort to recruit local talent, and in 2005-2006 much of the local talent had been displaced to areas such as Houston, Texas and Atlanta, Georgia, thus necessitating more funds to recruit "local" talent.

b. The target was met in the first two years of the plan. In the third year of the plan, football was implemented and the target was no longer met. However, based on surveys and the paucity of inquiries regarding athletics, it appears that there is no desire by the female student body to add another female sport.

- c. The target was met in 4 of the 7 years. In the final three years, the goal was not met, but the differences between the % of expenditures and the % of women student-athletes was not significant (-5.5% in 2004-05, -1.6% in 2005-06, and -5.1% in 2006-07). Funds for the women's teams did increase in those years, but because we added a high-cost male sport (football), the increase was not commensurate with the increase in men's teams.
- d. The only area that appears to not be equitable was in housing. However, a closer look at the response reveals that the area of housing is in fact equitable. Both the Men's and Women's basketball teams receive the higher tiered housing because of the timing of their season. In addition, a small portion of the football players (ranging from 4-9 a semester) receive the higher allowance. To offset those higher allowances, the women's tennis team receives generally the same amount of allowance.
- 2 Operating Principle 3.1 requires an institution to demonstrate that it is committed to, and has progressed toward, fair and equitable treatment of both male and female student-athletes and athletics department personnel. Self-study Item No. 7 asks an institution to analyze its NCAA financial report for the three most recent academic years in which information is available. If any differences exist, an institution must explain (using supporting data) and address any deficiencies in its gender-issues plan for improvement. After reviewing Page No. 107 of your institution's self-study report, the committee noted your institution identified deficiencies in accommodation of interests and abilities; operating expenses; coaching staffs; and recruitment. However, the committee is unclear whether your institution analyzed all specified categories of the NCAA financial report. Therefore, your institution must provide written evidence, using supporting data, demonstrating that it analyzed all specified categories from its NCAA financial reports for the most recent three academic years in which data is available. If any differences exist, your institution must explain (using supporting data) and address any deficiencies in your genderissues plan for improvement.

## Southeastern Louisiana University

#### **Institution Response to CAC Analysis**

As part of its analysis the institution reviewed the following financial report categories for the reporting years 2005, 2006 and 2007:

- Athletics Student Aid
- Coaching Salaries, Benefits and Bonuses
- Coaching Other Compensation and Benefits Paid by a Third Party
- Support Staff/Administrative Salaries, Benefits and Bonuses Paid by the University and Related Entities\*.
- Support Staff/Administrative Other Compensation and Benefits Paid by a Third Party\*
- Recruiting
- Team Travel
- Equipment , Uniforms and Supplies\*
- Game Expenses\*
- Fundraising, Marketing and Promotion\*
- Sports Camp Expenses\*
- Medical Expenses and Medical Insurance\*
- Membership Dues\*
- \*Not allocated by Gender
- **3** Operating Principle 3.1 requires an institution to demonstrate that it is committed to, and has progressed toward, fair and equitable treatment of both male and female student-athletes and athletics department personnel. In order to demonstrate conformity with this operating principle, an institution must conduct a thorough and written review of each of the 17 program areas for gender issues. The review must:
  - a. Describe how the institution has ensured a complete study of each of the 17 program areas for gender issues. This study should be conducted as part of the self-study process;
  - b. Provide data demonstrating the institution's status and commitment, including resource allocation, across each of the areas;
  - c. Using the data provided in letter b listed above, analyze and explain how the institution is meeting the needs of the underrepresented gender within the athletics program; and
  - d. Explain how the institution's written, stand-alone plan for gender issues addresses each of the 17 program areas.

After reviewing Page Nos. 107 through 127 of your institution's self-study report, the committee noted your institution uses only a survey to measure accommodations of interests/abilities. However, the use of surveys alone does not constitute a complete study. If an institution chooses to use a survey, it must provide the populations surveyed, the survey response rate and the method used to interpret the data. Also, your institution stated it considers inquiries concerning the creation of new sports programs, but did not describe the policies and procedures by which such requests are considered. Therefore, your institution must provide an explanation regarding populations surveyed, the survey response rate and the method used to interpret data in the accommodations of interests and abilities. Additionally, your institution must describe the specific written polices and procedures by which inquiries concerning the creation of new sports programs are considered.

#### **Institution Response to CAC Analysis**

## Southeastern Louisiana University

The survey is given as part of the Entering Freshmen Survey which is administered during Orientation each semester. All students who enter the institution with fewer than 30 hours are required to take Orientation. The response rate for the survey is 100%. The data from the survey is compared to students who actually attended Southeastern, only those who actually attend are included. The data are analyzed separately for males and females and a percent of students interested at the varsity level in each sport is calculated. These results are included in the Entering Freshmen Survey Report, which is annually distributed to the Athletic Director and others on campus.

Because requests for women's sports have been so sporadic and sparse, written policies and procedures for considering the creation of new sports programs had not been developed. The Athletic Department is working on including this area in the Lion Athletics Policy and Procedures for 2010-2011. In addition, other methods of obtaining student input regarding athletics, such as Forums, etc. are being investigated.

- 4 Operating Principle 3.1 requires an institution to demonstrate that it is committed to, and has progressed toward, fair and equitable treatment of both male and female student-athletes and athletics department personnel. In order to demonstrate conformity with this operating principle, an institution must conduct a thorough and written review of each of the 17 program areas for gender issues. The review must:
  - a. Describe how the institution has ensured a complete study of each of the 17 program areas for gender issues. This study should be conducted as part of the self-study process;
  - b. Provide data demonstrating the institution's status and commitment, including resource allocation, across each of the areas;
  - c. Using the data provided in letter b listed above, analyze and explain how the institution is meeting the needs of the underrepresented gender within the athletics program; and
  - d. Explain how the institution's written, stand-alone plan for gender issues addresses each of the 17 program areas.

After reviewing Page Nos. 107 through 127 of your institution's self-study report, the committee noted your institution did not describe how it ensured a complete study of the program area of travel allowance. Specifically, your institution did not address other competitive opportunities that exist for its student-athletes. Further, the committee is unclear how your institution ensured a complete study of the program area of retention. Specifically, your institution did not address how it studied the retention and promotion of staff and coaches from the underrepresented gender within the athletics program. Therefore, your institution must describe how it ensured a complete study in the program area of travel allowance, specifically other competitive opportunities. Further, your institution must describe how it ensured a complete study of the program area of retention.

#### **Institution Response to CAC Analysis**

According to the Division 1 manual, section 16.8.1.3 states that for other competitive opportunities, the athlete is representing the institution, therefore, all travel would fall under the travel policies in the Student-Athlete Handbook and the Lion Athletics Policy and Procedure.

### Southeastern Louisiana University

Retention: In addition to analyzing historical data, the gender issues subcommittee gathered information regarding services and resources available to student-athletes to help increase retention. Many of those services and resources are available to all students. Calculated retention rates were examined across sports to determine if there were significant differential rates between male and female athletes. The Lion Athletics Policy and Procedures were also analyzed to insure that equal opportunities for advancement and professional development were reflected.

- 5 Operating Principle 3.1 requires an institution to demonstrate that it is committed to, and has progressed toward, fair and equitable treatment of both male and female student-athletes and athletics department personnel. In order to demonstrate conformity with this operating principle, an institution must conduct a thorough and written review of each of the 17 program areas for gender issues. The review must:
  - a. Describe how the institution has ensured a complete study of each of the 17 program areas for gender issues. This study should be conducted as part of the self-study process;
  - b. Provide data demonstrating the institution's status and commitment, including resource allocation, across each of the areas;
  - c. Using the data provided in letter b listed above, analyze and explain how the institution is meeting the needs of the underrepresented gender within the athletics program; and
  - d. Explain how the institution's written, stand-alone plan for gender issues addresses each of the 17 program areas.

After reviewing Page Nos. 107 through 127 of your institution's self-study report, the committee noted your institution did not provide data demonstrating your institution's status and commitment (including resource allocation) in the program area of coaches. Specifically, your institution noted select head coaches' salaries were adjusted in the 2008 fiscal year, but did not state which sports were affected. Further, your institution noted that discrepancies that exist are not weighted by gender of a particular sport program. However, your institution did not identify how the discrepancy is defined nor did it identify the current discrepancies. Therefore, your institution must provide data demonstrating the institution's status and commitment including resource allocation for the program area of coaches.

#### **Institution Response to CAC Analysis**

In FY 2008, all university staff received raises. Directors were instructed to provide a certain amount across the board, and the rest of the monies were to be distributed based on comparative norms and merit. The Athletic Director used Southland Conference salaries as the comparative norms. In addition, APR, championships won, and community involvement was used as the criteria for the merit portion. Furthermore, due to salary compression, several long term coaches had salaries at the low end of the comparative salaries, while coaches who were newly hired had salaries at the high end of the range. Below, are the 2007-2008 coach's salaries, their 2008-2009 salaries, and the Southland Conference average salaries. Please note that information pertaining to tennis and track and field/cross country were not included as the same individual coaches both men and women in each of those sports.

Sport Yrs. At Southeastern 2007-2008 2008-2009 SLC 2007-08 Average Soccer 10 \$40,720 \$49,990 \$43,739 Softball 13 \$40,720 \$49,990 \$48,470 Volleyball 2 \$45,863 \$48,367 \$48,075 Women's Basketball 7 \$72,520 \$86,646 \$82,533 Baseball 3 \$57,150 \$63,291 \$62,792 Football 3 \$90,750 \$114,999 \$113,399 Golf\* 20 \$60,065 \$64,769 \$45,090 Men's Basketball 3 \$80,250 \$99,999 \$101,479

\*The Golf Head Coach was also an Assistant AD, so received pay for administrative duties as well.

6 Operating Principle 3.1 requires an institution to formally adopt a written plan for the future for the intercollegiate athletics program that ensures the institution maintains, or continues progress toward, a program that is equitable for both genders. The plan must include measurable goals the institution intends to achieve, steps the institution will take to achieve those goals, persons responsible and timetables. After reviewing Page Nos. 130 through 134 of your institution's self-study report, the committee noted all 17 program areas are addressed in your gender-issues plan. However, the committee noted the goal in the program area of accommodation of interests and abilities is not measurable. In addition, the committee noted the steps to achieve the goal in this program area only describe the use of a survey without inclusion of other monitoring strategies and the population to be surveyed is only freshmen students. In addition, the committee noted the goal in the program area of locker rooms is not measurable. Therefore, your institution must provide written evidence demonstrating the revision of your gender-issues plan to ensure the program area of accommodation of interests and abilities contains a measurable goal and identifies specific steps to achieve the goal in addition to the use of a survey. Also, your survey population must be expanded to include individuals other than enrolled freshmen students. Further, your institution must provide written evidence that its revised gender-issues plan was developed with broad-based participation and has received formal institutional approval.

#### **Institution Response to CAC Analysis**

The Goal for Accommodation of Interests and Abilities will be changed to: Continue to evaluate whether there is any significant interest demonstrated by the female student population in a sport not currently offered. If any results demonstrate that 5% of the female students are interested in a particular sport, a feasibility study will be commissioned.

#### Steps to Achieve Goals:

In addition to the Entering Freshmen Survey, the questions regarding interest in sports will be included in the Current Student Survey every other year. This survey is conducted annually by Institutional Research and is distributed to a representative random sample of all university students. Other mechanisms that will be used to monitor student interest will include conducting annual open forums with the student body, periodically reviewing sports offered by local high schools, in the weekly poll on the Athletic website, add a question regarding interest in sports to the rotation.

### Southeastern Louisiana University

Each revised plan for improvement included in this response to the nineteen issues raised by the Committee on Athletic Certification, as well as the response itself, has been approved by the NCAA Steering Committee. The committee is made up of top level university administrators including the President of the University, the Provost and Vice Presidents for Academic Affairs, the Vice President for Student Affairs, the Vice President for Administration and Finance and the Assistant Vice President of Enrollment Management. Also serving on the Steering Committee are the Interim Athletic Director, the Associate Athletic Director for Compliance/SWA and several head coaches. Also serving on the Steering Committee are other diverse members of the University community including the Internal Auditor for the University, EEO/ADA Officer for the University, the Dean of General Studies, the Alumni Director and the Faculty Athletic Representative/Chairperson of the Athletic Committee. Also, serving on the Steering Committee is the President of the Lions Athletic Association and several other alumni. These individuals represent booster and community interest on the committee. Finally, the President of the Student Government Association and student-athlete representatives also serve on the committee.

A number of the members of the Steering Committee also serve on the subcommittees. Therefore, there was broad based participation in the preparation of this report. Also, all Steering Committee members were given the opportunity to read the report and make recommendations for change. Therefore, all of the diverse segments of the University community mentioned above were able to participate in the preparation of the report.

- 7 Operating Principle 3.1 requires an institution to formally adopt a written plan for the future for the intercollegiate athletics program that ensures the institution maintains, or continues progress toward, a program that is equitable for both genders. The plan must include measurable goals the institution intends to achieve, steps the institution will take to achieve those goals, persons responsible and timetables. After reviewing Page Nos. 130 through 134 of your institution's self-study report, the committee noted the goal in the program area of locker rooms is not measurable. In addition, the steps to achieve goals in your gender-issues plan lack specificity in the following program areas:
  - a. Scheduling of contests and practice time;
  - b. Academic support services;
  - c. Coaches;
  - d. Medical and training facilities and services;
  - e. Programs and activities (student-athletes);
  - f. Recruitment of student-athletes; and
  - g. Retention.

#### Southeastern Louisiana University

Therefore, your institution must provide written evidence demonstrating the revision of your gender-issues plan to ensure the program area of locker rooms has a measurable goal. In addition, your institution must revise its gender-issues plan to provide specificity in the aforementioned program areas for the specific steps to achieve the goals. Further, your institution must provide written evidence that its revised gender-issues plan was developed with broad-based participation and has received formal institutional approval.

#### **Institution Response to CAC Analysis**

The goal for Locker Rooms will be changed to: By 2020, a new track and field facility will be built and the tennis facility will be renovated. Drainage issues at the Soccer Field will be investigated to determine if they can be rectified.

Revised Steps to Achieve Goals for Scheduling of contests and practice time: Follow the department's policy regarding scheduling and shared facilities as outlined in the Athletic Policy and Procedure Manual. Coaches who use the University Center will submit a practice schedule and contest schedule each semester to the Athletic Director and University Center Director for review. Adjustments will be made as necessary.

Revised Steps to Achieve Goals for Academic Support Services: Follow the written policies of the academic support program. Biannually, a committee outside of the athletic department will be appointed to review the academic support program to ensure it is operating appropriately and equitably. Internal program evaluation will be continuously conducted and a report will be submitted to the athletic committee annually.

Revised Steps to Achieve Goals for Coaches: The Athletic Director will annually monitor the coaching staffs as to their ability to provide effective coaching according to the number of coaches on staff, via the annual performance review that takes place at the end of the academic year, according to University policy. If the addition of coaches is warranted, comparison to peer programs in the Southland Conference and region will be use to prioritize positions. The Athletic Director will annually monitor and compare coaches' salaries to peer Southland Conference and regional institutions. When funds are available for pay raises, the university issues procedures for across the board raises as well as merit and salary competitiveness, these guidelines will be followed. These reviews take place in the summer and early fall, depending on university funding.

Revised Steps to Achieve Goals for Medical and training facilities and services: Annually the Head Athletic Trainer and Strength and Conditioning Coach will submit a report detailing service provide to student-athletes by gender. The Athletic Director and Athletic Committee will review the report to ensure equity. Any identified areas of inequity will be addressed.

Revised Steps to Achieve Goals for Programs and activities (student-athletes): The Student-athlete Health and Well Being Committee will survey the SAAC in the Spring of every year as to the needs and issues impacting them as student-athletes and as female or male student-athletes. Encourage them to ask their teammates to provide feedback also.

#### Southeastern Louisiana University

Revised Steps to Achieve Goals for Recruitment of Student-Athletes: Every spring, all head coaches will submit a requested budget for recruitment to the AD. The AD and the SWA will evaluate these requests to ensure recruiting resources are adequate for both men's and women's programs Recruitment funds will be budgeted according to need in a fair, reasonable, and equitable manner.

Revised Steps to Achieve Goals for Retention: Every Fall semester, the Athletic Director will evaluate the retention activities of female staff, coaches, and student-athletes. The AD will critically evaluate the activities as to their effectiveness and ensure the activities are similar to those provided to males.

In the Spring of each year, the Athletic Director and the Faculty Athletic Representative will review each team's APR as well as a retention report produced by Institutional Research.

The SWA will conduct exit interviews with all student-athletes to ascertain their reason for departure and thoughts on their experience as a student-athlete. These interviews will take place in the Spring for all seniors and as soon as possible, prior to departure from campus, for non-returning student-athletes.

Each revised plan for improvement included in this response to the nineteen issues raised by the Committee on Athletic Certification, as well as the response itself, has been approved by the NCAA Steering Committee. The committee is made up of top level university administrators including the President of the University, the Provost and Vice Presidents for Academic Affairs, the Vice President for Student Affairs, the Vice President for Administration and Finance and the Assistant Vice President of Enrollment Management. Also serving on the Steering Committee are the Interim Athletic Director, the Associate Athletic Director for Compliance/SWA and several head coaches. Also serving on the Steering Committee are other diverse members of the University community including the Internal Auditor for the University, EEO/ADA Officer for the University, the Dean of General Studies, the Alumni Director and the Faculty Athletic Representative/Chairperson of the Athletic Committee. Also, serving on the Steering Committee is the President of the Lions Athletic Association and several other alumni. These individuals represent booster and community interest on the committee. Finally, the President of the Student Government Association and student-athlete representatives also serve on the committee.

A number of the members of the Steering Committee also serve on the subcommittees. Therefore, there was broad based participation in the preparation of this report. Also, all Steering Committee members were given the opportunity to read the report and make recommendations for change. Therefore, all of the diverse segments of the University community mentioned above were able to participate in the preparation of the report.

### Southeastern Louisiana University

- 8 Operating Principle 3.1 requires an institution to formally adopt a written plan for the future for the intercollegiate athletics program that ensures the institution maintains, or continues progress toward, a program that is equitable for both genders. The plan must include measurable goals the institution intends to achieve, steps the institution will take to achieve those goals, persons responsible and timetables. After reviewing Page Nos. 130 through 134 of your institution's self-study report, the committee noted all 17 program areas are addressed in your gender-issues plan. However, the committee noted the following areas lack specificity in regard to specific timetables for completing the work:
  - a. Scheduling of contests and practice time;
  - b. Academic support services;
  - c. Coaches;
  - d. Locker rooms;
  - e. Medical and training facilities and services;
  - f. Housing, dining facilities and services;
  - g. Publicity and awards; and
  - h. Recruitment.

Therefore, your institution must provide written evidence demonstrating the revision of your gender-issues plan to ensure the aforementioned areas have specific timetables for completing the work. Further, your institution must provide written evidence that its revised gender-issues plan was developed with broad-based participation and has received formal institutional approval.

#### **Institution Response to CAC Analysis**

Time line for scheduling: Starting in Fall 2009 and ongoing each semester.

Time line for Academic Support Services: Beginning in Fall 2009 with outside evaluation conducted every other year and internal evaluation activities reported annually.

Time line for coaches: Starting in Fall 2009 and reviewed annually.

Locker Rooms: Facilities to be completed by Fall 2020.

Time line for Medical Training Facilities and services: Starting in Spring 2010 and annually there after.

Time line for Housing, dining facilities and services: Starting in Spring 2010 and annually there after.

Time line for Publicity and Awards: Starting in Spring 2010 and annually there after.

Time line for Recruitment: Starting in Spring 2010 and annually there after for evaluation recruiting needs, Fall 2009 and annually there after for monitoring the experience of prospects' visits.

Each revised plan for improvement included in this response to the nineteen issues raised by the Committee on Athletic Certification, as well as the response itself, has been approved by the NCAA Steering Committee. The committee is made up of top level university administrators including the President of the University, the Provost and Vice Presidents for Academic Affairs, the Vice President for Student Affairs, the Vice President for Administration and Finance and the Assistant Vice President of Enrollment Management. Also serving on the Steering Committee are the Interim Athletic Director, the Associate Athletic Director for Compliance/SWA and several head coaches. Also serving on the Steering Committee are other diverse members of the University community including the Internal Auditor for the University, EEO/ADA Officer for the University, the Dean of General Studies, the Alumni Director and the Faculty Athletic Representative/Chairperson of the Athletic Committee. Also, serving on the Steering Committee is the President of the Lions Athletic Association and several other alumni. These individuals represent booster and community interest on the committee. Finally, the President of the Student Government Association and student-athlete representatives also serve on the committee.

A number of the members of the Steering Committee also serve on the subcommittees. Therefore, there was broad based participation in the preparation of this report. Also, all Steering Committee members were given the opportunity to read the report and make recommendations for change. Therefore, all of the diverse segments of the University community mentioned above were able to participate in the preparation of the report.

Finally, the full Steering Committee was given the opportunity to vote on the overall response and each of the plans for improvement. This approval, including approval by the President and other top-level administrators, represents institutional approval for the overall response and for each of the plans for improvement.

9 Operating Principle 3.1 requires an institution to formally adopt a written plan for the future for the intercollegiate athletics program that ensures the institution maintains, or continues progress toward, a program that is equitable for both genders. The plan must include measurable goals the institution intends to achieve, steps the institution will take to achieve those goals, persons responsible and timetables. After reviewing Page No. 128 of your institution's self-study report, the committee noted all 17 program areas are addressed in your gender-issues plan. However, the committee is unclear whether your gender-issues plan received formal institutional approval. Therefore, your institution must provide written evidence demonstrating how your revised gender-issues plan has received formal institutional approval.

**Institution Response to CAC Analysis** 

Each revised plan for improvement included in this response to the nineteen issues raised by the Committee on Athletic Certification, as well as the response itself, has been approved by the NCAA Steering Committee. The committee is made up of top level university administrators including the President of the University, the Provost and Vice Presidents for Academic Affairs, the Vice President for Student Affairs, the Vice President for Administration and Finance and the Assistant Vice President of Enrollment Management. Also serving on the Steering Committee are the Interim Athletic Director, the Associate Athletic Director for Compliance/SWA and several head coaches. Also serving on the Steering Committee are other diverse members of the University community including the Internal Auditor for the University, EEO/ADA Officer for the University, the Dean of General Studies, the Alumni Director and the Faculty Athletic Representative/Chairperson of the Athletic Committee. Also, serving on the Steering Committee is the President of the Lions Athletic Association and several other alumni. These individuals represent booster and community interest on the committee. Finally, the President of the Student Government Association and student-athlete representatives also serve on the committee.

A number of the members of the Steering Committee also serve on the subcommittees. Therefore, there was broad based participation in the preparation of this report. Also, all Steering Committee members were given the opportunity to read the report and make recommendations for change. Therefore, all of the diverse segments of the University community mentioned above were able to participate in the preparation of the report.

	Elements	Goals	Steps		
Program Area	Issues in the Self-Study	Measurable Goals			
	proportionate to enrollment and there is no history and continuing practice of program expansion.  Therefore, the institution	is any significant interest demonstrated by the female student population in a sport not currently offered. If any results demonstrate that 5% of the female students are interested in a particular sport, a feasibility study	In addition to the Entering Freshmen Survey, the questions regarding interest in sports will be included in the Current Student Survey every other year. This survey is conducted annually by Institutional Research and is distributed to a representative random sample of all university students. Other mechanisms that will be used to monitor student interest will include conducting annual open forums with the student body, periodically reviewing sports offered by local high schools, in the weekly poll on the Athletic website, add a question regarding interest in sports to the rotation.	Institutional Research - Athletic Director - Senior Woman Administrator - Faculty Athletic Representative - Athletic	The survey is given each fall with the results available in the mid-fall semester.
Athletics scholarships	this program area.	by gender to ensure scholarship dollars are awarded to women and	The annual scholarship awards will be evaluated and compared by gender by the office of institutional research. The information will be presented to the athletics committee for their validation.  Any occurrence of not meeting the goal must be explained and endorsed by the athletic committee. And if needed, adjustments will be enacted.	Institutional Research - Athletic Director - Senior Woman Administrator - Faculty Athletic	Each year will be evaluated the summer/fall subsequent to the year of the scholarship awards.

	Elements	Goals	Step	S	
Program Area	Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals		
Equipment and supplies	No issues identified within this program area.  Maintenance plan included.	by gender to ensure there is	The athletic department will continue to monitor the amount of equipment and the quality of the equipment that is available keeping in mind fairness and equity between gender and like sports.	Director - Senior Woman	Immediate and ongoing. Annual evaluation during the purchasing process.
	No issues identified within this program area.  Maintenance plan included.	opportunities for practice and game scheduling for women's and men's teams? specifically in the University Center which is a shared facility. Specifically,	Follow the department's policy regarding scheduling and shared facilities as outlined in the Athletic Policy and Procedure Manual. Coaches who use the University Center will submit a practice schedule and contest schedule each semester to the Athletic Director and University Center Director for review. Adjustments will be made as necessary.	Director - Asst. AD for Facilities and Operations - Senior Woman	Starting in Fall 2009 and ongoing each semester.
Travel allowance		transportation, housing, and meals	Follow the travel policy in the department's policy and procedure's manual. The Sport Supervisors, Athletic Director, Senior Woman Administrator, and the Athletic Committee will review annually to ensure travel is fair and equitable and will modify policy as needed.	Director - Senior Woman Administrator	Immediate and ongoing

	Elements	Goals	Step	S	
Program Area	Issues in the Self-Study	Measurable Goals			
	this program area.		Follow the written policies of the academic support program. Biannually, a committee outside of the athletic department will be appointed to review the academic support program to ensure it is operating appropriately and equitably. Internal program evaluation will be continuously conducted and a report will be submitted to the athletic committee annually.	Athletic Director for Student Services - Assistant Athletic Director	conducted every other year and internal evaluation activities reported annually.
Coaches	this program area.	equitably provided to student- athletes regardless of gender. And those coaches have access to	The Athletic Director will annually monitor the coaching staffs as to their ability to provide effective coaching according to the number of coaches on staff, via the annual performance review that takes place at the end of the academic year, according to University policy. If the addition of coaches is warranted, comparison to peer programs in the Southland Conference and region will be use to prioritize positions.  The Athletic Director will annually monitor and compare coaches' salaries to peer Southland Conference and regional institutions. When funds are available for pay raises, the university issues procedures for across the board raises as well as merit and salary competitiveness, these guidelines will be followed. These reviews take place in the summer and early fall, depending on university funding.	Director - Senior Woman Administrator - Athletic Committee - Human	Starting in Fall 2009 and reviewed annually.

	Elements	Goals	Step	S	
Program Area	Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals		
practice and	tennis facilities need improvement along with locker facilities. Drainage	facility will be built and the tennis facility will be renovated. Drainage issues at the Soccer Field will be investigated to determine if	Continue to explore financial options to facilitate the creation of or renovation to the Track and Tennis facilities. Also pursue professional assistance in identifying factors that are leading to drainage issues at Strawberry Stadium and the Soccer field.  Address in a master plan for athletic facilities.	Director - Asst. AD for Operations and	Facilities to be completed by Fall 2020.
training	this program area.	are equitably provided to student- athletes regardless of gender. Including gender?specific medical	Annually, the Head Athletic Trainer and Strength and Conditioning Coach will submit a report detailing services provide to student-athletes by gender. The Athletic Director and Athletic Committee will review the report to ensure equity. Any identified areas of inequity will be addressed.	Director - Senior Woman Administrator - Head Athletic	Starting in Spring 2010 and annually thereafter.

	Elements	Goals	Steps		
Program Area	Issues in the Self-Study	Measurable Goals			Specific Timetable for Completing the Work
Housing, dining facilities and services		equitable housing and dining is maintained in regards to gender. Specifically, the percentage of	Review annually the percentage of male and female student-athletes receiving aid that receive the tier one housing allowance. If the percentage receiving the tier one allowance is skewed an adjustment in future years will be required.	Director - Senior Woman	Starting in Spring 2010 and annually thereafter.
Publicity and awards	this area. Maintenance plan included. All sports are	available for the sport programs.	Review annually the overall promotional and marketing services provided to the sport programs (media relations, marketing initiatives, promotional opportunities etc.).	for External	Starting in Spring 2010 and annually thereafter.
S upport services	equitably lacking clerical support. There is a disparity in the number of assistant				Completion by summer 2011

	Elements	Goals	Step	S	
Program Area	Issues in the Self-Study	Measurable Goals			Specific Timetable for Completing the Work
	recruit are not as plentiful as desired, what is provided is	distributed in a fair and equitable manner. A program's recruiting needs may fluctuate and should be	Every spring, all head coaches will submit a requested budget for recruitment to the AD. The AD and the SWA will evaluate these requests to ensure recruiting resources are adequate for both men's and women's programs Recruitment funds will be budgeted according to need in a fair, reasonable, and equitable manner.  Include monitoring the experience of female and male prospects on visits ensuring their experiences are adequately equivalent.	Director - Senior Woman Administrator - Sport Supervisors - Head Coaches - Business	needs, Fall 2009 and annually there after for monitoring the experience of prospects'
Retention		pertaining to female staff, coaches and student-athletes. Be sure these activities are contemporary in nature and reflect similar activities provided to male staff, coaches and student-athletes. Specifically track the retention of female student-athletes as opposed to		Director - Assoc. AD/SWA - S p o r t	Begin in Fall 2009 and on-going

	Elements	Goals	Step	S	
Program Area	Issues in the Self-Study	Measurable Goals			
activities (staff		Develop programming for coaches and staff regarding gender issues.	Leadership will gauge interest in subject areas/program ideas for which staff members would like to receive more information by periodically surveying the staff.  Invite gender issues experts to speak to coaches and staff.  Develop and implement mentoring program for new coaches and staff members.	Director - Assoc. AD/SWA - Sport supervisors - Human Resources - EEO/ADA	Begin Fall 2009 and ongoing
	programming for student- athletes regarding contemporary collegiate issues and also a specific women's forum addressing	programming available to all students and student-athletes. Request feedback from the Student Athlete Advisory Committee as to topics and issues affecting them and of interest in an educational		Trainer - Assoc. AD/SWA - Student-athlete Health and Well Being Committee - Head Coaches - Department of Kinesiology and Health Studies	Begin Fall of 2009 and on-going

	Elements	Goals	Step	S		
Program Area	Issues in the Self-Study	Measurable Goals		Individuals/ Officers Responsible for Implement ation	for Complet Work	
	this area. Maintenance plan	of males and females in the SAAC. Continue to publicize to all student-athletes the existence and purpose of the SAAC and the potential benefits membership provides.  Maintain an open and transparent	<u> </u>	Director - Assoc. AD/SWA ( S A A C Coordinator)	Immediate and	on-going

#### Southeastern Louisiana University

#### 3.2 Diversity Issues

1 Operating Principle 3.2 requires an institution to demonstrate that it is committed to, and has progressed toward, fair and equitable treatment of all student-athletes and athletics department personnel with diverse racial, ethnic and other backgrounds. Self-study Item No. 6 asks an institution to analyze and explain the data regarding the racial or ethnic composition of the following groups: athletics staff, coaches, faculty-based board or committee and other advisory or policy-making group. After reviewing Page Nos. 143 and 144 of your institution's self-study report, the committee noted your institution provided the required data but did not explain the data regarding the racial or ethnic composition of full-and part-time coaches, and faculty-based athletics board or committee. Further, your institution noted the membership of the athletics committee is lacking appropriate minority membership. However, this deficiency is not addressed in your institution's diversity-issues plan. Therefore, your institution must analyze and explain the data regarding the racial or ethnic composition of the following groups: full- and part-time coaches and faculty-based board or committee. Further, your institution must revise its diversity-issues plan to address the deficiency of a lack of minority members on your athletic committee. Finally, your institution must provide written evidence that its revised diversity-issues plan was developed with broad-based participation and has received formal institutional approval.

#### **Institution Response to CAC Analysis**

c. Full- and part-time head coaches

Ten percent of the full- or part-time head coaches were minorities during the 2005-06 academic year. None of the full- or part-time head coaches were minorities during the 2006-07 academic year.

There are currently ten head coaches at the Institution, a number which has not changed in a number of years. At the end of the 2006 season the Head Volleyball Coach, who was a minority, resigned. In the intervening years there have only been two new hires? the replacement for volleyball and the baseball coach.

The ability to make significant headway in a category with so few employees and so little turnover is difficult. The Institution, however, will continue to take all appropriate actions to increase the diversity of head coaches. For all job openings the department will follow the University's Affirmative Action guidelines. In addition, specific notice will be directed to the historically black institution's conference offices. Job openings will also be posted with organizations such as the Black Coaches Association.

e. Faculty-based athletics board or committee

The University Athletics Committee included 10% minority participation during the 2006-07 and 2007-08 academic years. The committee did not include any minorities during the 2008-09 academic year. This deficiency has been addressed through the presidential appointment of four minority members of the staff to the committee for the coming two years. The addition of these four individuals has resulted in a minority representation of 16%, which mirrors the percentage of minorities on the Institution's staff.

See Revised Plan

### Southeastern Louisiana University

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A number of the members of the Steering Committee also serve on the subcommittees. Therefore, there was broad based participation in the preparation of this report. Also, all Steering Committee members were given the opportunity to read the report and make recommendations for change. Therefore, all of the diverse segments of the University community mentioned above were able to participate in the preparation of the report.

- 2 Operating Principle 3.2 requires an institution to demonstrate that it is committed to, and has progressed toward, fair and equitable treatment of all student-athletes and athletics department personnel with diverse racial, ethnic and other backgrounds. In order to demonstrate conformity with this operating principle, an institution must conduct a thorough and written review of each of the nine program areas for diversity issues. The review must:
  - a. Describe how the institution has ensured a complete study of each of the nine program areas for diversity issues. This study should be conducted as part of the self-study process;
  - b. Provide data demonstrating the institution's status and commitment, including resource allocation, across each of the areas;
  - c. Using the data provided in letter b listed above, analyze and explain how the institution is meeting the needs of its student-athletes and staff with diverse racial, ethnic and other backgrounds; and
  - d. Explain how the institution's written, stand-alone plan for diversity issues addresses each of the nine program areas.

### Southeastern Louisiana University

After reviewing Page Nos. 145 through 155 of your institution's self-study report, the committee noted your institution did not describe how your institution has ensured a complete study of the program areas of assessment, hiring practices and retention. In addition, the committee noted your institution did not provide data demonstrating your institution's status and commitment, including resource allocation, in the program area of retention. Therefore, your institution must describe how it has ensured a complete study of the program areas of assessment, hiring practices and retention. In addition, your institution must provide data demonstrating your institution's status and commitment, including resource allocation, in the program area of retention. If any deficiencies are revealed, your institution must revise its diversity-issues plan. Further, your institution must provide evidence that its revised diversity-issues plan was developed using broad-based participation and has received formal institutional approval.

#### **Institution Response to CAC Analysis**

- 2. Assessment. Assessment of athletics department activities to evaluate it's consistency with objectives set forth in the institution's and athletics department's written diversity statements: assessment of campus climate through evaluation of various campus constituencies
- a. Describe how the institution has ensured complete study of each of the nine program areas. This study must be conducted as part of the self-study process.

The diversity issues subcommittee examined several areas within the Athletic Department which directly or indirectly involved or impacted members of minority groups or diversity issues. The areas examined included employment, participation, financial aid, graduation rates, academic progress, provision of support services, and participation in governance. Observations and data gained from examination of the aforementioned areas were compared to the intent and spirit of the department's and institution's diversity statements.

The subcommittee also evaluated data and examined various campus services and programming related to minorities and diversity issues. The findings of the subcommittee were available to departmental personnel and the general public for scrutiny and feedback. The findings were ultimately forwarded to the steering committee and approved by majority vote.

- 4. Hiring practices. Assessment and comparison of institutional and athletics department hiring practices to ensure the athletics department demonstrates a commitment to diversity in hiring procedures for athletics department staff and coaches. Description, comparison and explanation of any differences between institutional hiring practices and athletics department hiring practices. Description of institutional and/or athletics department policies related to use of outside firms (e.g., search firms) to ensure a diverse candidate pool. Description of actual hiring practices since previous self-study for any positions (e.g., coaches, staff) determined to be high profile at the institution.
- a. Describe how the institution has ensured a complete study of each of the nine program areas. This study must be conducted as part of the self-study process.

### Southeastern Louisiana University

The diversity issues subcommittee examined the hiring practices of the Athletic Department as well as the hiring practices of the Institution. There were no noted differences between the two. There are no institutional/departmental policies concerning the use of outside firms for searches. There have been searches for particular positions considered to be high profile at the Institution (vice-presidential level and above) but none within the Athletic Department. All hires within the Department since the last self-study have followed institutional and departmental hiring policies and procedures. The results of this examination were made available to departmental personnel and the general public and were ultimately approved by a majority vote of the steering committee.

- 5. Retention. Programs and services to address retention and acclimation of diverse staff, coaches and student-athletes; review of retention and promotion of staff and coaches who are members of underrepresented groups, including professional development opportunities (e.g., mentoring programs), compensation, duration of contracts, conditions relating to contract renewal.
- a. Describe how the institution has ensured a complete study of each of the nine program areas. This study must be conducted as part of the self-study process.

The diversity issues subcommittee examined the number of minority administration, staff, coaches, and student-athletes. This examination included an overview of position titles, job descriptions, and opportunities for advancement. The intent of the examination was to gain an understanding of the participation of minorities within the operations of the department, opportunities for significant input into the success of the department, and opportunities for advancement. The findings are presented in three categories: 1) administration/staff, 20 coaches, and 3) student-athletes. The examination revealed the following deficiency: In the area of administration/staff and student/athletes, retention was not identified as an area of concern. In the area of coaching, there are currently eight minority assistant coaches; however, there currently are no minority head coaches. The diversity plan has addressed this deficiency. These findings were open to departmental and general public examination and ultimately endorsed through majority vote of the steering committee.

b. Provide data demonstrating the institution's status and commitment, including resource allocation, across each of the areas;

All coaches attend regularly scheduled department meetings in which their thoughts and opinions are openly expressed and encouraged. Assistant coaches are encouraged to network and attend professional development activities of which the expenses are sometimes covered. They are mentored by the head coach and provided opportunities for professional growth and development in the coaching profession. All assistant coaches are paid within reasonable range of the Southland Conference average for similar positions within the conference. Competitive salaries are indicative of the Institution's commitment to retain minority coaches. All assistant coaches are considered "at-will" and serve at the pleasure of the University. Assistant coaches' performance is evaluated annually. Pay raises are determined through consideration of performance for the prior year.

Assistant Coach Salaries? Southeastern Louisiana University

Title 2005-06 2006-07 2007-08

Assistant Men's Basketball Coach \$40,000 \$48,000 \$50,400
Assistant Women's Basketball Coach \$36,010 \$37,000 \$38,850
Assistant Football Coach \$34,000 \$34,800 \$36,540
Assistant Football Coach \$31,500
Assistant Volleyball Coach \$21,500
Assistant Football Coach \$40,000
Assistant Track/Field CC Coach \$24,176
Assistant Mens Basketball Coach \$26,000
The next question is whether this salary information is enough for them.

Each revised plan for improvement included in this response to the nineteen issues raised by the Committee on Athletic Certification, as well as the response itself, has been approved by the NCAA Steering Committee. The committee is made up of top level university administrators including the President of the University, the Provost and Vice Presidents for Academic Affairs, the Vice President for Student Affairs, the Vice President for Administration and Finance and the Assistant Vice President of Enrollment Management. Also serving on the Steering Committee are the Interim Athletic Director, the Associate Athletic Director for Compliance/SWA and several head coaches. Also serving on the Steering Committee are other diverse members of the University community including the Internal Auditor for the University, EEO/ADA Officer for the University, the Dean of General Studies, the Alumni Director and the Faculty Athletic Representative/Chairperson of the Athletic Committee. Also, serving on the Steering Committee is the President of the Lions Athletic Association and several other alumni. These individuals represent booster and community interest on the committee. Finally, the President of the Student Government Association and student-athlete representatives also serve on the committee.

A number of the members of the Steering Committee also serve on the subcommittees. Therefore, there was broad based participation in the preparation of this report. Also, all Steering Committee members were given the opportunity to read the report and make recommendations for change. Therefore, all of the diverse segments of the University community mentioned above were able to participate in the preparation of the report.

3 Operating Principle 3.2 requires an institution to formally adopt a written plan for the future of the intercollegiate athletics program that ensures the institution maintains, or continues progress toward, a program that expands equitable opportunities and support for student-athletes and athletics personnel with diverse racial, ethnic and other backgrounds. The plan must include measurable goals the institution intends to achieve, steps the institution will take to achieve those goals, persons responsible and timetables. After reviewing Page Nos. 152 through 161 of your institution's self-study report, the committee noted all nine program areas are addressed in your diversity-issues plan. However, the steps to achieve goals in your diversity-issues plan lack specificity in the following program areas: recruitment; partnerships; and participation in governance and decision making. Therefore, your institution must provide written evidence demonstrating the revision of your diversity-issues plan to ensure the program areas of recruitment; partnerships; and participation in governance and decision making have specific steps to achieve those goals. Further, your institution must provide written evidence that its revised diversity-issues plan was developed with broad-based participation and has received formal institutional approval.

#### **Institution Response to CAC Analysis**

Please see revised Diversity Plan.

Each revised plan for improvement included in this response to the nineteen issues raised by the Committee on Athletic Certification, as well as the response itself, has been approved by the NCAA Steering Committee. The committee is made up of top level university administrators including the President of the University, the Provost and Vice Presidents for Academic Affairs, the Vice President for Student Affairs, the Vice President for Administration and Finance and the Assistant Vice President of Enrollment Management. Also serving on the Steering Committee are the Interim Athletic Director, the Associate Athletic Director for Compliance/SWA and several head coaches. Also serving on the Steering Committee are other diverse members of the University community including the Internal Auditor for the University, EEO/ADA Officer for the University, the Dean of General Studies, the Alumni Director and the Faculty Athletic Representative/Chairperson of the Athletic Committee. Also, serving on the Steering Committee is the President of the Lions Athletic Association and several other alumni. These individuals represent booster and community interest on the committee. Finally, the President of the Student Government Association and student-athlete representatives also serve on the committee.

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#### **Institution Response to CAC Analysis**

Please see revised Diversity Plan.

Each revised plan for improvement included in this response to the nineteen issues raised by the Committee on Athletic Certification, as well as the response itself, has been approved by the NCAA Steering Committee. The committee is made up of top level university administrators including the President of the University, the Provost and Vice Presidents for Academic Affairs, the Vice President for Student Affairs, the Vice President for Administration and Finance and the Assistant Vice President of Enrollment Management. Also serving on the Steering Committee are the Interim Athletic Director, the Associate Athletic Director for Compliance/SWA and several head coaches. Also serving on the Steering Committee are other diverse members of the University community including the Internal Auditor for the University, EEO/ADA Officer for the University, the Dean of General Studies, the Alumni Director and the Faculty Athletic Representative/Chairperson of the Athletic Committee. Also, serving on the Steering Committee is the President of the Lions Athletic Association and several other alumni. These individuals represent booster and community interest on the committee. Finally, the President of the Student Government Association and student-athlete representatives also serve on the committee.

A number of the members of the Steering Committee also serve on the subcommittees. Therefore, there was broad based participation in the preparation of this report. Also, all Steering Committee members were given the opportunity to read the report and make recommendations for change. Therefore, all of the diverse segments of the University community mentioned above were able to participate in the preparation of the report.

	Elements	Goals	St	eps
Program Area	Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/ S p e c i fi c O f fi c e r s Timetable for Responsible for Completing the Implementation Work
athletics department	statements of commitment to diversity		coaches/staff and student-athlete	- Compliance going Coordinator/SWA - EEO/ADA Officer - Asst. AD for Academic Affairs
Assessment	monitors many indicators of the status of diversity (employment, participation, financial aid, graduations rates, academic progress, provision of support services, and participation in governance), however; it does not effectively	Continue to annually monitor and evaluate key diversity indicators.  Periodically coordinate with campus constituent groups (Counseling Center, Student Government, and Division of Student Affairs) to discuss and identify campus diversity issues and the campus climate in reference to diversity issues.	indicators following each academic year.  Once a year (minimally) meet with the appropriate campus constituent groups to discuss and identify	Student Services - Asst. AD for Academic affairs - Life Skills Coordinator

	Elements	Goals	St	eps
Program Area	Issues in the Self-Study	Measurable Goals		Individuals/ S p e c i fi c O f fi c e r s Timetable for Responsible for Completing the Implementation Work
Recruitment	University's employment procedures and is mindful of the importance of diversity. However, at the head coach and other staff positions there is	Increase the awareness of minorities pertaining to athletic related careers and job opportunities.	will follow the University's Affirmative Action guidelines. In addition, specific notice will be directed to the historically black	- Human going Resources

### Southeastern Louisiana University

	Elements	Goals	St	eps	
Program Area	Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals		Timetable for Completing the
Hiring practices	The department follows the University's hiring procedure.  No issues identified within this program area.  Maintenance plan included.	Continue to follow University hiring procedures. These procedures should result in a fair and equitable search in which a diverse pool of candidates is sought. Any deviation from this process or an appearance of a lack of actively seeking a diverse pool should result in examination of the process by the Office of Human Resources and the Athletic Committee.	procedure.  The Athletic Director will periodically report to the Athletic Committee concerning the diversity of the department (specifically administrative and head coaching positions) and explain the hiring process the department follows. Specifically the Athletic Director will report all new employees and hiring procedures followed.	- Human Resources - Athletic Committee	going
Retention	minority assistant coaches, there are no minority head coaches.	Student-athletes will be exposed to campus services available to them.	employee as to procedures in the policy and procedures manual.  Continue to encourage coaches to	- Business Manager - Compliance Coordinator - Head Athletic Trainer - Student-athlete Health and Wellness Committee	going

	Elements	Goals	Steps		
Program Area	Issues in the Self-Study	Measurable Goals		Individuals/ S p e c i fi c O f fi c e r s Timetable for Responsible for Completing the Implementation Work	
Partnerships	diversity-specific programming or services that are available through campus organizations and departments.  The department should develop a relationship with the Office of Multi-Cultural and International Student Affairs, the University Counseling Center, and other applicable	Meet with the Office of Multi-Cultural and International Student-Affairs and other applicable organizations whose mission includes aspects of diversity issues and awareness to identify programs or partnerships that could be beneficial to the campus community and	that addresses diversity issues/topics and require the attendance of all student-athletes.  At least once a semester meet with the Office of Multi-Cultural Affairs and any other applicable organizations to discuss opportunities for diversity awareness/issues programming.	Student Services - Asst. AD for Academic Affairs - Life Skills Coordinator	

	Elements	Goals	St	eps
Program Area	Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/ S p e c i fi c O f fi c e r s Timetable for Responsible for Implementation Work
_		Develop programming specifically for coaches and staff regarding diversity issues.  Increase participation by staff and coaches in university sponsored programs aimed at diversity.	subject areas/program ideas for which staff members would like to receive more information by annually surveying the staff at the first	- Assoc. AD/SWA - Sport supervisors - H u m a n Resources - EEO/ADA Officer

	Elements	Goals	St	eps	
Program Area	Issues in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/	Specific
				Officers	Timetable for
				Responsible for	Completing the
				Implementation	Work
Programs and	The overall diversity issues	Communicate current campus diversity-	Advertise through fliers, e-mails,	- Athletic Director	Begin Fall of
		related programming available to all	announcements, and other means,	- Assoc. AD/SWA	2009 and on-
(student-	needs focus and better marketing to	students and student-athletes.	such as various campus programming	- Asst. AD for	going
athletes)	reach student-athletes.		offered through the Counseling	Academic Affairs	
		Request feedback from the Student	Center, Student Affairs, the Office of	- Life Skills	
		Athlete Advisory Committee as to topics	Multi-Cultural Affairs, and other	Coordinator	
		and issues affecting them and of interest	related groups.	- Head Coaches	
		in an educational program and develop		- Counseling	
		relevant programming.	Survey the SAAC as to the needs and	Center	
			issues impacting them as student-	- Student Affairs	
		The Athletic Department should identify	athletes in reference to diversity	- Office of Multi-	
		and communicate to student-athletes	issues. Encourage them to ask their	Cultural Affairs	
		campus based diversity related	teammates to provide feedback.		
		programming and programming			
		designed to address the needs of the	Invite diversity issues experts to		
		underrepresented groups.	speak to student-athletes.		

E	Elements	Goals	St	eps	
Program Area Issue	es in the Self-Study	Measurable Goals	Steps to Achieve Goals	Individuals/ Of ficers Responsible for Implementation	Timetable for Completing the
Participation in governance and decision making  No issues the second decision making the second decision decis	itenance plan included.	Maintain a diverse membership representative of all student-athletes in the SAAC. Continue to publicize to all student-athletes the existence and purpose of the SAAC and the potential benefits membership provides.  Maintain an open and transparent departmental administrative structure which encourages input from everyone without regard to ethnicity or race.	statements (required paperwork prior to participation) and fall student-athlete orientation introduce student-athletes to the SAAC and its purpose and invite them to become involved. Promote the SAAC on the department's website and though press releases of SAAC programming	- Assoc. AD/SWA ( S A A C Coordinator)	

### Southeastern Louisiana University

#### 3.3 Student-Athlete Well-Being

- 1 Operating Principle 3.3 requires an institution to provide evidence that the well-being of student-athletes and the fairness of their treatment is monitored, evaluated and addressed on a continuing basis. In order to demonstrate conformity with this operating principle the institution's instrument used to conduct student-athlete exit interviews must contain questions related to the following 14 areas:
  - a. The institution's commitment to the academic success of its student-athletes (e.g., academic support services available, priority registration for classes, coaches' support).
  - b. The institution's commitment to opportunities for student-athletes to integrate into campus life.
  - c. The institution's efforts to measure the extent of time demands encountered by student-athletes.
  - d. The institution's efforts to measure the effectiveness of the institution's mechanisms to monitor time demands of its student-athletes (e.g., travel commitments, missed class time, final exam schedules, and summer vacation periods).
  - e. The institution's efforts to measure the effectiveness of the institution's student-athlete advisory committee.
  - f. The institution's commitment to informing student-athletes about the NCAA Special Assistance Fund and NCAA Student-Athlete Opportunity Fund.
  - g. The institution's efforts to measure the effectiveness of the institution's mechanisms (e.g., annual surveys, exit-interview process) to monitor the well-being of its student-athletes.
  - h. The institution's commitment to the physical, psychological and emotional health (e.g., athletics training, nutrition, counseling) of student-athletes.
  - i. The institution's commitment to the safety (e.g., travel policies, emergency medical plans) of student-athletes.
  - j. The institution's commitment to a safe and inclusive environment for all student-athletes.
  - k. The institution's commitment to diversity.
  - 1. The value of student-athletes' athletics experience.
  - m. The opportunity for student-athletes to suggest proposed changes in intercollegiate athletics.
  - n. The opportunity for student-athletes to express concerns related to the administration of the sport(s) in which student-athletes participate.

After reviewing Page No. 163 of your institution's self-study report and a copy of the institution's exit-interview instrument, the committee noted your institution's exit-interview process included many of the required questions. However, the committee noted your institution's exit-interview instrument did not include questions related to letters e, f, g, i, k and n listed above. Therefore, your institution must provide written evidence that the student-athlete exit-interview instrument includes questions related to the aforementioned items.

#### **Institution Response to CAC Analysis**

The following text illustrates the University's updated Student-Athlete Senior Exit Interviews. The updates were based on the committee's suggestions in the CAC Analysis Issue above.			
Senior E	xit Interview		
Date	Name (optional)	Sport	

Current GPA				
Athletic Scholarship? 0 No 0 Yes				
f annual award				
aken to obtain Degree				
future plans? (check most appropriate box)				
raduate program. chools but have not been accepted yet.				
e importance each of the following factors had in your decision to n of the University g staff ading Southeastern s for student-athletes				
r student-athletes to attend this institution?				
in				
e at Southeastern. (Circle one for each category) 3-good, 4-very good, 5-excellent)				

5. If you were being recruited today would you choose to attend Southeastern again?

Page 66 of 74

0 Yes 0 No If no, for what reasons?
6. How did your participation in athletics affect your Academic Performance?
<ul> <li>0 It helped because I had to manage my time more effectively.</li> <li>0 It hurt because I did not have enough time to commit to academics.</li> <li>0 It did not affect my academic performance very much.</li> <li>0 Other effects. Please explain</li></ul>
7. How did your participation in athletics affect your social life?
0 It helped. How 0 It hurt. How 0 It did not affect my social life very much.
8. Would you choose to spend less time participating in athletic activities if you could do i again?
0 Yes 0 No If yes, why?
9. When did you begin to feel confident you could manage both the academic and athletic demands at Southeastern?
0 Immediately 0 One term 0 Sophomore 0 Junior 0 Senior 0 Never
Comments:
10. How effective and complete of an orientation program did you receive, involving both athletics and academics, when you first arrived at Southeastern.
<ul> <li>0 Very effective and very complete for both</li> <li>0 Effective for athletic but not for academic</li> <li>0 Effective for academic but not for athletic</li> <li>0 Not effective for either</li> </ul>
11. What were the strengths in the social life at Southeastern and or Hammond?
What were the weaknesses of the social life at Southeastern and or Hammond?
12. Did the coaches at Southeastern live up to the commitments promised to you as a recruit?  0 Yes 0 No If no, why not?

13. Did your coaches sincerely emphasize graduation from Southeastern as a top priority?

Page 67 of 74

#### Southeastern Louisiana University

- 0 Yes, from the start, they always emphasized academics over athletics.
- 0 Yes and no, in the sense they emphasized academics and athletics equally.
- 0 No, from the start, they emphasized athletics over academics.
- 0 No, but they emphasized an academic degree could always be earned after my athletic career was over.
- 0 No, they hardly ever discussed academics
- 14. Do you feel your coaches were sensitive to the demands placed on your academic and social time while you were a student-athlete? 0 Yes 0 No Comments:
- 15. How important to you is graduating from college?
- 0 Very important 0 Somewhat 0 Not sure 0 Not very 0 Not at all
- 16. Has your College Academic Advisor provided timely/knowledgeable guidance which promoted your academic success? 0 Yes 0 No
- 17. Did the coaches ever unjustly steer you toward a less challenging major for the sole purpose to keep you eligible? 0 Yes 0 No
- 18. Please rate the Coaching staff in your sport
- (1-below average, 2-average, 3-good, 4-very good, 5-excellent)

Enthusiasm and the ability to motivate you and your teammates:

12345

Willingness to assist with academic concerns (not necessarily related to eligibility matters) 1 2 3 4 5

Ability to communicate with you and your teammates

12345

Ability to organize and prepare for practice

12345

Fairness in evaluating players and providing useful feedback regarding athletic performance 1 2 3 4 5

Ethics

1 2 3 4 5

Technical knowledge of game

12345

19. As a student-athlete, did you feel integrated with the student body? (Campus activities, housing, food, etc)

0 Yes 0 No If yes, to what extent? If no, why?	
• ,	

- 20. Have you personally experienced sexual harassment or have observed sexual harassment of other student-athletes at Southeastern? 0 Yes 0 No Comments:
- 21. Have you personally experienced gender-based discrimination or have observed gender-based discrimination of other student-athletes at Southeastern?

  O Yes O No Comments:
- 22. Rate the services you received from the following: (1 represents no support and 5 represents total support)

Athletic Training 1 2 3 4 5 N/A
Academic Advising 1 2 3 4 5 N/A
Housing 1 2 3 4 5 N/A
Career Services 1 2 3 4 5 N/A
Aramark? Campus Dining 1 2 3 4 5 N/A
Financial Aid 1 2 3 4 5 N/A
Promotion/Marketing 1 2 3 4 5 N/A
Media Relations 1 2 3 4 5 N/A
NCAA Compliance 1 2 3 4 5 N/A

- 23. If you could change one thing about your specific sports program at Southeastern what would it be?
- 24. I was satisfied with my representative(s) serving on the Student-Athlete Advisory Committee (SAAC)? 0 Yes 0 No If no, why not? \_\_\_\_\_
- 25. Did the Athletic Department inform you of the NCAA Special Assistance Fund and the NCAA Student-Athlete Opportunity Fund?
- 0 Yes, I was informed of both Funds
- 0 I was only informed of the NCAA Special Assistance Fund
- 0 I was only informed of the NCAA Student-Athlete Opportunity Fund
- 0 No, I was not informed of either of the Funds
- 26. Who was your primary contact when you had questions about NCAA regulations?
- 27. How can the athletic department assist you in your career development?

28. Please rate your experience in regards to the Athletic Departments commitment to safety. (Circle one for each category) (1-below average, 2-average, 3-good, 4-very good, 5-excellent)
Mode of transportation to away competition 1 2 3 4 5 Lodging at away competition 1 2 3 4 5 Knowledge of travel policies 1 2 3 4 5 Knowledge of medical emergency plans 1 2 3 4 5
29. Have you sought assistance from the Career Services Staff? 0 Yes 0 No
30. During your playing season, how many days per week do you typically have off?
31. During your playing season, how many hours per day does a typical practice last?
32. During the playing season, how many hours per week is your team typically required to participate in the following:
? Practice:
? Conditioning and/or weight lifting:
? Watch game film/team meetings:
33. During your playing season, is your team required to practice more than 20 hours per week? 0 Yes 0 No If you answered yes, please give a detailed account of those hours:
34. During your off-season, how many days per week do you typically have off?
35. During your off-season, how many hours per day was a typically work out?
36. During your off-season, how many hours per week are you required to work out?
37. During your off-season, how many hours per week are you required to attend individual skill-related instruction sessions?

38. Do you feel that Southeastern monitors the well-being of its student-athletes in an effective

Comments:	
39. What are three things that you woul Southeastern?	d like to see improved in the Athletic Department at
1	
2	
3	
	s of being a student-athlete at Southeastern?
1	
2	
3	
sport(s) you participated in?  The information obtained from the exit surdetermine the strengths and weaknesses of programs and explore potential policy upd	f the department and lates and reforms.
Senior Exit Interview ? Minority Student-A Please specify whether you are:	Athletes
Gender: 0 Male 0 Female	
Ethnicity: 0 Asian or Pacific Islander	
0 African-American/Black/Non-Hispanic	
0 Other Hispanic	
0 White Non-Hispanic 0 Puerto Rican-American	
0 Native American	
0 International Student	(Nationality)
0 Other:	

matter? 0 Yes 0 No

### Southeastern Louisiana University

Please rate the following on a scale of 1-5. (1-Not applicable, 2-Not at all, 3-Sometimes, 4-Most of the time, 5-All of the time)
<ol> <li>The athletic department has been supportive of minority student-athletes.</li> <li>2 3 4 5</li> </ol>
<ul><li>2. The overall climate of Southeastern is friendly to minority students.</li><li>1 2 3 4 5</li></ul>
3. Instructors act negatively toward me because of my race. 1 2 3 4 5
4. My gender has influenced how instructors treat me. 1 2 3 4 5
5. As a female minority student-athlete I am given the same opportunities as the male student-athlete. 1 2 3 4 5
6. Southeastern provides academic support to enhance the potential of minority students to graduate. 1 2 3 4 5
7. I socialize more with people of the same race than different races. 1 2 3 4 5
8. My coach was considerate to the needs of minority student-athletes. 1 2 3 4 5
9. My coaching staff treats minorities on my team differently than non-minorities. 1 2 3 4 5
10. Do you feel there are any problems with the racial climate at Southeastern? 1 2 3 4 5 Comments

**2** Operating Principle 3.3 requires an institution to provide evidence that the institution has in place programs that protect the health of, and provide a safe environment for, each of its student-athletes. In order to demonstrate conformity with this operating principle, an institution must:

### Southeastern Louisiana University

- a. Have written polices and procedures in the areas listed below;
- b. Annually evaluate the policies and procedures listed below for its effectiveness in protecting the health and providing a safe environment for its student-athletes;
- c. Identify the administrator(s) responsible for annually evaluating the policies and procedures listed below for its effectiveness in protecting the health and providing a safe environment for its student-athletes; and
- d. Demonstrate that policies and procedures in the following areas are communicated in writing to athletics department staff and student-athletes.
- (1) Athletic training.
- (2) Sports medicine.
- (3) Emergency medical plans for practices and games.
- (4) Emergency medical plans for out-of-season workouts, strength training and skills session.
- (5) Travel policies (e.g., passenger vans, buses, permissible drivers, fights, length of trips.)

After reviewing Page Nos. 172 through 174 of your institution's self-study report, the committee is unclear whether the medical policy in the policy and procedures manual includes information in the areas of athletics training; sports medicine; emergency medical plans for practices and games; and emergency medical plans for out-of-season workouts and strength training and skills session. Further, the committee is unclear how the policy and procedures manual is communicated in writing to the athletics department staff. Finally, the committee is unclear how the travel polices are annually evaluated and how they are communicated in writing to athletics department staff and student-athletes.

Therefore, your institution must provide written evidence that:

- a. Medical policies in the policy and procedures manual includes the areas of athletic training, sports medicine, emergency medical plans for practices and games, and emergency medical plans for out-of-season workouts and strength training and skills session;
- b. Describe how the policies and procedures manual is communicated to athletics department staff; and
- c. Describe how travel policies are annually evaluated and communicated in writing to student-athletes and athletics department staff.

#### **Institution Response to CAC Analysis**

A. The Emergency Action Plan (EAP) is written with reference to the venue location as opposed to the activity. The same plan is used whether there is a competition, game, or skills session. The plan is posted at each location with specific instructions as to who to call and the specific location of the venue.

The EAP is discussed and reviewed at a staff meeting on an annual basis. Also the coaching staff is certified in CPR and AED usage by the American Heart Association. An ongoing evaluation of the EAP is done by the Athletic Training Staff at the beginning of each academic semester. It is also the practice of the Athletic Training Staff under the direction of Tony Trombetta, MA, ATC, LAT to hold demonstrations and review sessions with all Athletic Training Staff, Graduate Assistant Athletic Trainers, and Athletic Training Students.

Southeastern has four full-time certified athletic trainers, one part-time athletic trainer, and four certified graduate assistant athletic trainers. In addition to the certified athletic trainers working in the Intercollegiate Athletic Department, Southeastern has three additional staff in the athletic training education program along with 15 undergraduate students that assist in coverage. All students are certified as First Responders and have been evaluated and tested on the EAP and have the ability to respond when needed. Having a large staff of certified athletic trainers, allows for extensive coverage of all athletic activities.

B. The policies and procedure manual for the Intercollegiate Athletics staff is in addition to the university Faculty and Staff Handbook. A policies and procedures manual is given to all employees upon hiring and updated each year. Anytime a review or revision is completed, it is communicated to the staff in writing and also during a department staff meeting. The staff is also asked for their input and encouraged to offer suggestions or changes that may be needed within the policy and procedures manual.

C. Travel policies are reviewed and discussed with all head coaches on an annual basis. The travel policies are synonymous for each team. Once the athletic administration and coaches have reviewed and discussed the policies, a staff meeting is held to inform all coaches and staff on any changes that may have been implemented.

Student-athletes are made aware of any travel changes through the student-athlete handbook. In addition to having this information in the student-athlete handbooks, travel policies are also discussed with the Student Athlete Advisory Committee (SAAC).