Current Student Survey
2013-2014

Technology Report

A total of 2,497 surveys were sent electronically via SurveyMonkey to a randomly selected sample of students who were enrolled at Southeastern in the Fall of 2013. Of the 2,497 surveys distributed, 588 were completed for a response rate of 24%

Students were asked to express their satisfaction with the use of technology in classroom teaching, as well as computer hardware, software, and instruction available on campus. They were also asked to express their satisfaction with computer lab locations, help available to answer technology questions, the use of the Technology fee to improve the technical environment at Southeastern, and the use of LEONet, Webmail and Blackboard. Overall, students are most satisfied with the use of University e-mail (mean=4.46) and are least satisfied with the use of the Student Technology Fee to improve the technical environment (mean=3.38).

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	Mean
Uses of technology in classroom teaching	23 (4.5)%	44 (8.5)%	120 (23.3)%	177 (34.4)%	151 (29.3)%	3.76
Computer hardware available on campus for student use	23 (4.5)%	54 (10.5)%	130 (25.2)%	147 (28.5)%	162 (31.4)%	3.72
Computer software available on campus for student use	22 (4.3)%	43 (8.4)%	129 (25.2)%	152 (29.7)%	166 (32.4)%	3.78
Availability of classes, sessions, or workshops for learning how to use software	33 (6.4)%	65 (12.6)%	170 (33.1)%	136 (26.5)%	110 (21.4)%	3.44
Computer lab locations on campus	23 (4.5)%	47 (9.2)%	129 (25.2)%	151 (29.5)%	161 (31.5)%	3.74
Amount of help available to answer technology questions	22 (4.3)%	42 (8.2)%	172 (33.7)%	141 (27.6)%	134 (26.2)%	3.63
Use of the Student Technology Fee to improve the technical environment	50 (9.8)%	68 (13.3)%	145 (28.3)%	134 (26.2)%	115 (22.5)%	3.38

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	Mean
Use of Student Registration System (LEONet)	18 (3.5)%	34 (6.6)%	82 (16.0)%	163 (31.7)%	217 (42.2)%	4.03
Use of University e-mail	6 (1.2)%	11 (2.1)%	38 (7.4)%	147 (28.5)%	314 (60.9)%	4.46

The second question in the Technology section asked respondents to indicate how often they use computing services on campus, including word processing, multimedia (CD-ROM), world wide web, e-mail, spreadsheets, and the Student Administration System (PeopleSoft). Overall students indicated they use e-mail most frequently (mean=4.56) and equipment checkout through Student Productivity Services (mean=1.85).

On a scale from 1 to 5, where 1 means Not at All and 5 means Frequently, please indicate how often you use the following computing services on campus.

	1 - Not at All	2	3	4	5 - Frequently	Mean
Word Processing	67 (12.9)%	33 (6.4)%	71 (13.7)%	95 (18.3)%	252 (48.6)%	3.83
Multimedia (CD/DVD)	254 (49.0)%	90 (17.4)%	74 (14.3)%	44 (8.5)%	56 (10.8)%	2.15
World Wide Web	29 (5.6)%	13 (2.5)%	36 (6.9)%	62 (11.9)%	379 (73.0)%	4.44
E-Mail	20 (3.9)%	13 (2.5)%	28 (5.4)%	52 (10.1)%	403 (78.1)%	4.56
Spreadsheets	227 (44.0)%	83 (16.1)%	95 (18.4)%	57 (11.0)%	54 (10.5)%	2.28
Student Administrative System (PeopleSoft)	24 (4.6)%	26 (5.0)%	104 (20.1)%	130 (25.4)%	234 (45.2)%	4.01
Equipment Checkout through Student Productivity Services	313 (60.8)%	62 (12.0)%	77 (15.0)%	32 (6.2)%	31 (6.0)%	1.85