

## Current Student Survey 2015-2016

### Technology Report

A total of 2,501 surveys were sent electronically via SurveyMonkey to a randomly selected sample of students who were enrolled at Southeastern in the Fall of 2015. Of the 2,501 surveys distributed, 541 were completed for a response rate of 22%

Students were asked to express their satisfaction with the use of technology in classroom teaching, as well as computer hardware, software, and instruction available on campus. They were also asked to express their satisfaction with computer lab locations, help available to answer technology questions, the use of the Technology fee to improve the technical environment at Southeastern, and the use of LEONet, Webmail and Blackboard. Overall, students are most satisfied with the use of University e-mail (mean=4.44) and are least satisfied with the use of the Student Technology Fee to improve the technical environment (mean=3.38).

	<b>1 - Very Dissatisfied</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5 - Very Satisfied</b>	<b>Mean</b>
Uses of technology in classroom teaching	28 (5.8)%	53 (11.0)%	110 (22.7)%	167 (34.5)%	126 (26.0)%	3.64
Computer hardware available on campus for student use	23 (4.8)%	30 (6.2)%	112 (23.1)%	151 (31.2)%	168 (34.7)%	3.85
Computer software available on campus for student use	12 (2.5)%	32 (6.6)%	112 (23.0)%	144 (29.6)%	186 (38.3)%	3.95
Availability of classes, sessions, or workshops for learning how to use software	26 (5.4)%	61 (12.7)%	167 (34.6)%	116 (24.1)%	112 (23.2)%	3.47
Computer lab locations on campus	23 (4.8)%	37 (7.7)%	106 (21.9)%	138 (28.6)%	179 (37.1)%	3.86
Amount of help available to answer technology questions	21 (4.3)%	48 (9.9)%	154 (31.8)%	135 (27.9)%	126 (26.0)%	3.61
Use of the Student Technology Fee to improve the technical environment	49 (10.2)%	59 (12.3)%	138 (28.7)%	131 (27.3)%	103 (21.5)%	3.38

	<b>1 - Very Dissatisfied</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5 - Very Satisfied</b>	<b>Mean</b>
Use of Student Registration System (LEONet)	12 (2.5)%	40 (8.2)%	93 (19.1)%	149 (30.6)%	193 (39.6)%	3.97
Use of University e-mail	8 (1.6)%	8 (1.6)%	41 (8.4)%	135 (27.7)%	296 (60.7)%	4.44
Use of Moodle	11 (2.3)%	27 (5.6)%	84 (17.3)%	156 (32.2)%	207 (42.7)%	4.07

The second question in the Technology section asked respondents to indicate how often they use computing services on campus, including word processing, multimedia (CD-ROM), world wide web, e-mail, spreadsheets, and the Student Administration System (PeopleSoft). Overall students indicated they use e-mail most frequently (mean=4.66) and equipment checkout through Student Productivity Services (mean=1.92).

On a scale from 1 to 5, where 1 means Not at All and 5 means Frequently, please indicate how often you use the following computing services on campus.

	<b>1 - Not at All</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5 - Frequently</b>	<b>Mean</b>
Moodle	14 (2.9)%	7 (1.4)%	34 (7.0)%	61 (12.5)%	371 (76.2)%	4.58
Word Processing	80 (16.5)%	27 (5.6)%	71 (14.6)%	96 (19.8)%	211 (43.5)%	3.68
Multimedia (CD/DVD)	261 (54.1)%	76 (15.8)%	73 (15.1)%	37 (7.7)%	35 (7.3)%	1.98
World Wide Web	31 (6.4)%	11 (2.3)%	29 (6.0)%	62 (12.8)%	353 (72.6)%	4.43
E-Mail	13 (2.7)%	5 (1.0)%	24 (4.9)%	53 (10.9)%	392 (80.5)%	4.66
Spreadsheets	214 (44.2)%	83 (17.1)%	79 (16.3)%	53 (11.0)%	55 (11.4)%	2.28
Student Administrative System (PeopleSoft)	21 (4.3)%	24 (5.0)%	112 (23.1)%	130 (26.9)%	197 (40.7)%	3.95
Equipment Checkout through Student Productivity Services	272 (56.3)%	81 (16.8)%	63 (13.0)%	33 (6.8)%	34 (7.0)%	1.92