

Current Student Survey 2019-2020

Technology Report

A total of 1,994 surveys were sent electronically via SurveyMonkey to a randomly selected sample of students who were enrolled at Southeastern in the Spring of 2020. 1,642 students opened the email and 293 responded, for a response rate of 17.8%.

Students were asked to express their satisfaction with the use of technology in classroom teaching, as well as computer hardware, software, and instruction available on campus. They were also asked to express their satisfaction with computer lab locations, help available to answer technology questions, the use of the Technology fee to improve the technical environment at Southeastern, and the use of LEONet, Webmail and Blackboard. Overall, students are most satisfied with the use of University e-mail (mean=4.43) and are least satisfied with wireless coverage on campus (mean=3.15).

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	Mean
Uses of technology in classroom teaching	10 4.1%	20 8.3%	69 28.5%	70 28.9%	73 30.2%	3.73
Computer hardware available on campus for student use	6 2.5%	18 7.5%	50 20.7%	64 26.6%	103 42.7%	4.00
Computer software available on campus for student use	5 2.1%	13 5.4%	51 21.2%	69 28.6%	103 42.7%	4.05
Availability of classes, sessions, or workshops for learning how to use software	16 6.7%	31 13.0%	82 34.5%	47 19.7%	62 26.1%	3.45
Computer lab locations on campus	6 2.5%	19 7.9%	54 22.4%	60 24.9%	102 42.3%	3.97
Amount of help available to answer technology questions	9 3.7%	27 11.2%	77 32.0%	59 24.5%	69 28.6%	3.63

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	Mean
Use of the Student Technology Fee to improve the technical environment	18 7.5%	23 9.6%	83 34.7%	71 29.7%	44 18.4%	3.42
Use of Student Registration System (LEONet)	9 3.7%	16 6.6%	16 236.0%	57 31.4%	76 34.7%	3.87
Use of University e-mail	1 0.4%	7 2.9%	22 9.1%	69 28.4%	144 59.3%	4.43
Use of Moodle	6 2.5%	14 16.4%	40 16.4%	86 35.2%	98 40.2%	4.05
Wireless coverage on campus	35 14.5%	43 27.8%	67 27.8%	42 17.4%	54 22.4%	3.15
Cell phone coverage on campus	15 6.2%	31 26.6%	64 26.6%	60 24.9%	71 29.5%	3.59

The second question in the Technology section asked respondents to indicate how often they use computing services on campus, including word processing, multimedia (CD-ROM), world wide web, e-mail, spreadsheets, and the Student Administration System (PeopleSoft). Overall students indicated they use e-mail most frequently (mean=4.68 and equipment checkout through Student Productivity Services (mean=1.86).

On a scale from 1 to 5, where 1 means Not at All and 5 means Frequently, please indicate how often you use the following computing services on campus.

	1 - Not at All	2	3	4	5 - Frequently	Mean
Moodle	5 2.1%	4 1.7%	9 3.8%	28 11.7%	194 80.8%	4.68
Word Processing	30 12.6%	29 12.1%	44 18.4%	39 16.3%	97 40.6%	3.60
Social Media	34 14.3%	23 9.7%	32 13.4%	27 11.3%	122 51.3%	3.76
World Wide Web	10 4.2%	8 3.3%	23 9.6%	32 13.3%	167 69.6%	4.41
E-Mail	4 1.7%	5 1.7%	3.8%	30 12.5%	193 80.4%	4.68
Spreadsheets	95 29.7%	51 21.3%	17.6%	25 10.5%	26 10.9%	2.31
Student Administrative System (LEONet)	8 3.3%	21 19.7%	19.7%	54 22.6%	109 45.6%	3.98
Equipment Checkout through Student Productivity Services	139 58.9%	35 14.8%	37 15.7%	6 2.5%	19 8.1%	1.86
Slide Show Software	48 20.2%	40 16.8%	50 21.0%	43 18.1%	57 23.9%	3.09

