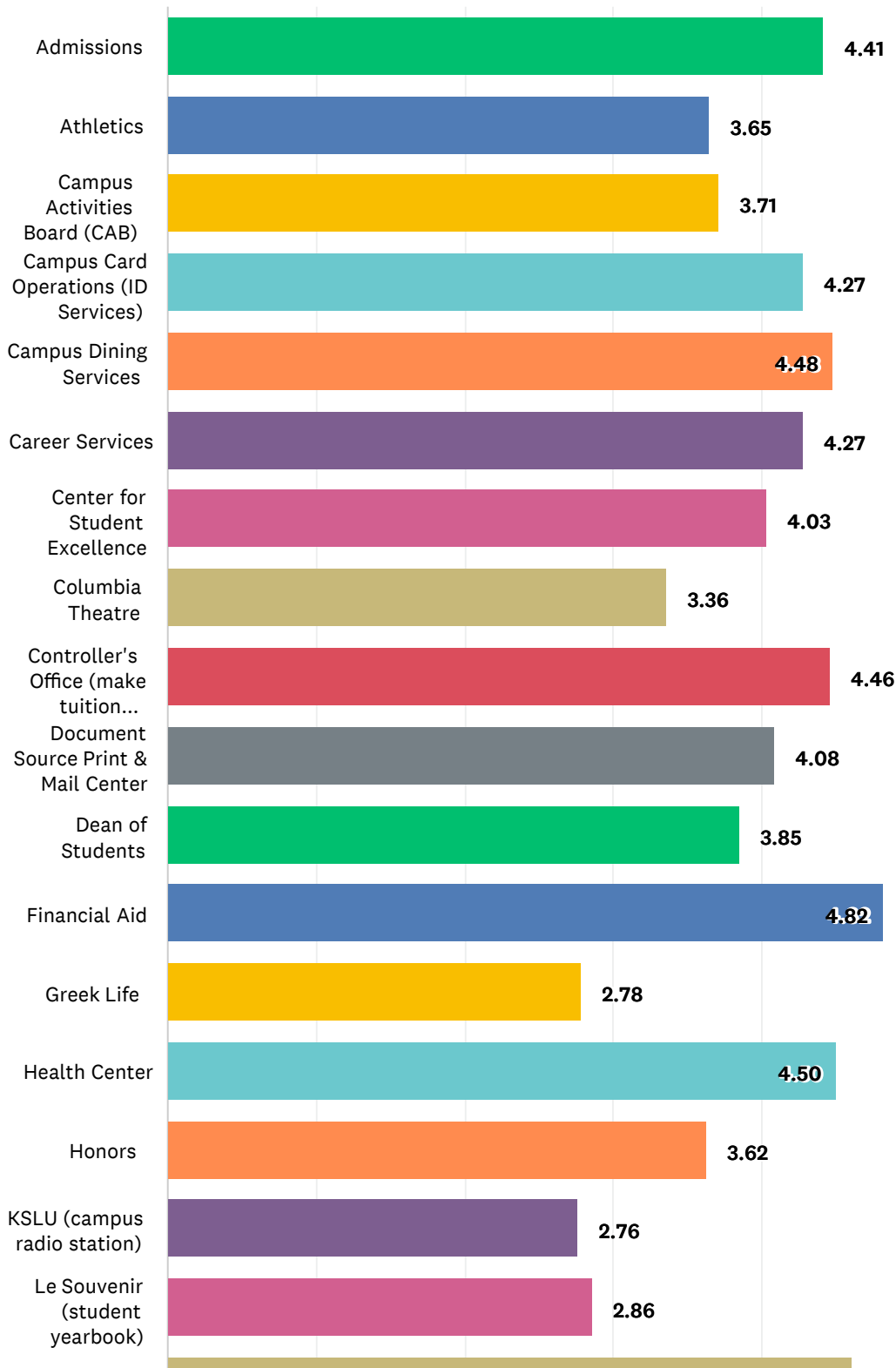
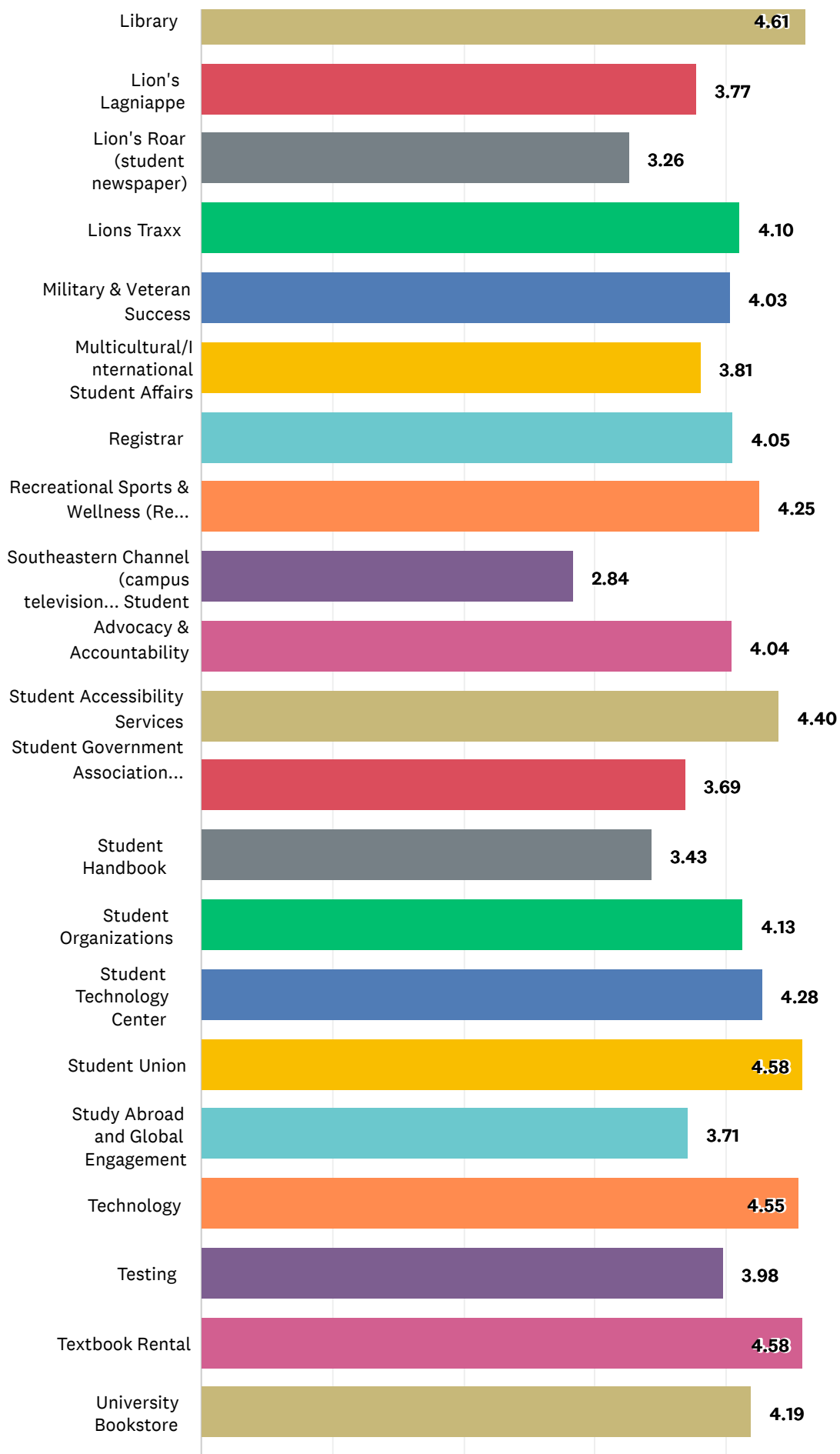


Q1 Following is a list of student services, programs, activities and offices. On a scale from 1 to 5, please indicate how important you think each is.

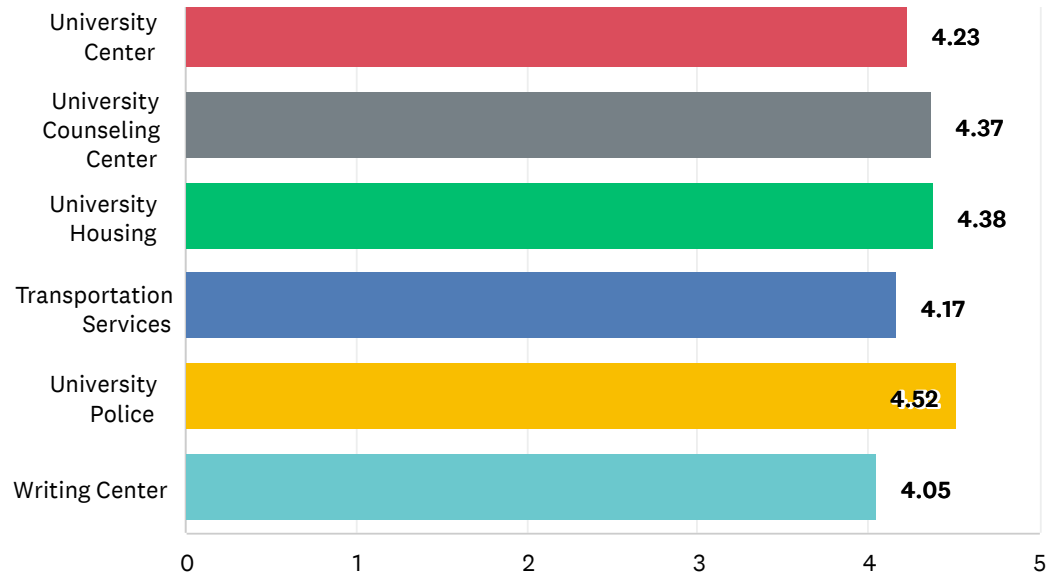
Answered: 204 Skipped: 1



Current Student Survey 23-24 - Programs & Service



Current Student Survey 23-24 - Programs & Service



Current Student Survey 23-24 - Programs & Service

	1 - NOT AT ALL IMPORTANT	2	3	4	5 - VERY IMPORTANT	TOTAL
Admissions	1.01% 2	2.51% 5	14.57% 29	18.09% 36	63.82% 127	199
Athletics	10.40% 21	10.89% 22	18.32% 37	23.76% 48	36.63% 74	202
Campus Activities Board (CAB)	4.95% 10	9.90% 20	27.72% 56	23.76% 48	33.66% 68	202
Campus Card Operations (ID Services)	4.46% 9	1.98% 4	12.38% 25	24.26% 49	56.93% 115	202
Campus Dining Services	2.99% 6	2.49% 5	7.96% 16	16.92% 34	69.65% 140	201
Career Services	3.48% 7	3.48% 7	13.93% 28	20.40% 41	58.71% 118	201
Center for Student Excellence	4.48% 9	5.97% 12	20.90% 42	19.40% 39	49.25% 99	201
Columbia Theatre	11.50% 23	15.00% 30	27.00% 54	19.00% 38	27.50% 55	200
Controller's Office (make tuition payments)	1.00% 2	3.00% 6	12.50% 25	16.50% 33	67.00% 134	200
Document Source Print & Mail Center	5.97% 12	6.47% 13	15.92% 32	16.92% 34	54.73% 110	201
Dean of Students	5.97% 12	8.46% 17	21.89% 44	22.39% 45	41.29% 83	201
Financial Aid	1.49% 3	0.00% 0	2.99% 6	5.97% 12	89.55% 180	201
Greek Life	28.08% 57	18.72% 38	20.20% 41	12.81% 26	20.20% 41	203
Health Center	2.50% 5	1.50% 3	12.00% 24	12.00% 24	72.00% 144	200
Honors	9.85% 20	9.85% 20	24.63% 50	20.20% 41	35.47% 72	203
KSLU (campus radio station)	25.25% 51	20.79% 42	24.75% 50	10.89% 22	18.32% 37	202
Le Souvenir (student yearbook)	21.78% 44	20.30% 41	27.72% 56	10.89% 22	19.31% 39	202
Library	1.50% 3	1.00% 2	9.00% 18	12.50% 25	76.00% 152	200
Lion's Lagniappe	8.50% 17	8.00% 16	22.50% 45	20.00% 40	41.00% 82	200
Lion's Roar (student newspaper)	16.34% 33	12.38% 25	24.75% 50	21.78% 44	24.75% 50	202
Lions Traxx	6.03% 12	5.53% 11	15.58% 31	18.09% 36	54.77% 109	199
Military & Veteran Success	4.48% 9	5.47% 11	20.40% 41	21.89% 44	47.76% 96	201
Multicultural/International Student Affairs	7.50% 15	6.50% 13	25.00% 50	19.00% 38	42.00% 84	200

Current Student Survey 23-24 - Programs & Service

Registrar	3.54% 7	6.06% 12	21.21% 42	20.20% 40	48.99% 97	198
Recreational Sports & Wellness (Rec Center)	4.43% 9	3.45% 7	10.84% 22	25.12% 51	56.16% 114	203
Southeastern Channel (campus television station)	20.69% 42	22.17% 45	26.11% 53	14.29% 29	16.75% 34	203
Student Advocacy & Accountability	3.02% 6	5.03% 10	24.12% 48	20.60% 41	47.24% 94	199
Student Accessibility Services	3.00% 6	2.00% 4	15.50% 31	11.00% 22	68.50% 137	200
Student Government Association (SGA)	6.47% 13	9.95% 20	27.36% 55	20.90% 42	35.32% 71	201
Student Handbook	10.34% 21	13.30% 27	29.06% 59	17.24% 35	30.05% 61	203
Student Organizations	3.48% 7	3.48% 7	18.91% 38	24.38% 49	49.75% 100	201
Student Technology Center	3.48% 7	3.48% 7	11.44% 23	24.38% 49	57.21% 115	201
Student Union	1.50% 3	1.50% 3	8.50% 17	14.50% 29	74.00% 148	200
Study Abroad and Global Engagement	7.50% 15	9.00% 18	23.50% 47	24.50% 49	35.50% 71	200
Technology	1.50% 3	1.50% 3	10.00% 20	14.00% 28	73.00% 146	200
Testing	4.00% 8	7.50% 15	17.00% 34	29.00% 58	42.50% 85	200
Textbook Rental	2.97% 6	2.48% 5	5.45% 11	11.39% 23	77.72% 157	202
University Bookstore	3.48% 7	3.98% 8	16.42% 33	21.89% 44	54.23% 109	201
University Center	2.01% 4	5.03% 10	18.59% 37	17.09% 34	57.29% 114	199
University Counseling Center	3.47% 7	3.47% 7	9.41% 19	20.30% 41	63.37% 128	202
University Housing	4.02% 8	3.52% 7	10.55% 21	14.57% 29	67.34% 134	199
Transportation Services	4.48% 9	3.98% 8	15.92% 32	21.39% 43	54.23% 109	201
University Police	2.96% 6	2.96% 6	7.39% 15	12.81% 26	73.89% 150	203
Writing Center	5.47% 11	2.49% 5	19.40% 39	26.37% 53	46.27% 93	201

Current Student Survey 23-24 - Programs & Service

		1 - VERY DISSATISFIED	2	3	4	5 - VERY SATISFIED	HAVEN'T USED	UNAWARE OF	TOTAL
Admissions		3.55% 7	2.03% 4	16.75% 33	25.89% 51	42.13% 83	8.63% 17	1.02% 2	197
Athletics		3.05% 6	2.03% 4	11.68% 23	12.18% 24	18.27% 36	50.76% 100	2.03% 4	197
Campus Activities Board (CAB)		1.02% 2	1.53% 3	6.12% 12	15.82% 31	21.94% 43	44.90% 88	8.67% 17	196
Campus Card Operations Services)	(ID	0.00% 0	2.02% 4	12.12% 24	23.74% 47	46.46% 92	15.66% 31	0.00% 0	198
Campus Dining Services		3.52% 7	4.52% 9	15.08% 30	20.10% 40	38.19% 76	18.09% 36	0.50% 1	199
Career Services		1.52% 3	1.52% 3	9.64% 19	10.66% 21	24.37% 48	47.72% 94	4.57% 9	197
Center for Student Excellence		0.00% 0	1.02% 2	7.61% 15	11.68% 23	25.89% 51	48.73% 96	5.08% 10	197
Columbia Theatre		1.02% 2	1.02% 2	5.08% 10	9.64% 19	25.38% 50	49.24% 97	8.63% 17	197
Controller's Office (make tuition payments)		1.02% 2	4.08% 8	14.29% 28	21.94% 43	39.80% 78	17.35% 34	1.53% 3	196
Document Source Print & Mail Center		0.51% 1	1.01% 2	6.57% 13	10.61% 21	37.37% 74	40.91% 81	3.03% 6	198
Dean of Students		3.08% 6	4.10% 8	8.72% 17	13.85% 27	20.51% 40	42.05% 82	7.69% 15	195
Financial Aid		4.04% 8	6.57% 13	8.59% 17	20.71% 41	50.00% 99	9.60% 19	0.51% 1	198
Greek Life		5.08% 10	4.57% 9	2.54% 5	3.05% 6	15.74% 31	63.96% 126	5.08% 10	197
Health Center		0.51% 1	1.54% 3	5.13% 10	10.26% 20	26.67% 52	54.36% 106	1.54% 3	195
Honors		2.54% 5	3.55% 7	9.14% 18	7.11% 14	20.30% 40	53.30% 105	4.06% 8	197
KSLU (campus radio station)		1.52% 3	1.02% 2	4.06% 8	5.08% 10	10.66% 21	58.88% 116	18.78% 37	197
Le Souvenir (student yearbook)		3.55% 7	1.02% 2	4.06% 8	4.57% 9	9.14% 18	63.45% 125	14.21% 28	197
Library		1.03% 2	2.56% 5	7.69% 15	20.00% 39	62.05% 121	6.67% 13	0.00% 0	195
Lion's Lagniappe		2.53% 5	2.02% 4	12.63% 25	12.63% 25	32.83% 65	33.84% 67	3.54% 7	198
Lion's Roar (student newspaper)		4.59% 9	4.08% 8	12.24% 24	15.82% 31	20.92% 41	35.71% 70	6.63% 13	196
Lions Traxx		2.56% 5	1.03% 2	8.21% 16	10.77% 21	27.18% 53	46.67% 91	3.59% 7	195
Military & Veteran Success		0.51% 1	0.51% 1	4.06% 8	2.54% 5	10.66% 21	75.63% 149	6.09% 12	197
Multicultural/International Student Affairs		0.51% 1	0.51% 1	4.59% 9	5.61% 11	12.24% 24	67.86% 133	8.67% 17	196

Current Student Survey 23-24 - Programs & Service

Registrar	1.02% 2	5.61% 11	14.80% 29	16.33% 32	31.12% 61	21.94% 43	9.18% 18	196
Recreational Sports & Wellness (Rec Center)	1.02% 2	2.55% 5	5.61% 11	24.49% 48	31.63% 62	34.69% 68	0.00% 0	196
Southeastern Channel (campus television station)	2.02% 4	0.51% 1	3.54% 7	3.03% 6	9.09% 18	60.10% 119	21.72% 43	198
Student Advocacy & Accountability	1.02% 2	2.03% 4	6.09% 12	6.60% 13	13.20% 26	60.41% 119	10.66% 21	197
Student Accessibility Services	1.01% 2	2.53% 5	5.56% 11	6.06% 12	16.67% 33	63.13% 125	5.05% 10	198
Student Government Association (SGA)	0.51% 1	4.57% 9	8.12% 16	12.18% 24	20.30% 40	48.22% 95	6.09% 12	197
Student Handbook	3.55% 7	4.06% 8	12.18% 24	17.77% 35	19.80% 39	38.07% 75	4.57% 9	197
Student Organizations	0.51% 1	2.02% 4	10.61% 21	18.69% 37	29.80% 59	36.87% 73	1.52% 3	198
Student Technology Center	0.52% 1	2.58% 5	9.28% 18	15.98% 31	27.84% 54	41.24% 80	2.58% 5	194
Student Union	1.02% 2	3.55% 7	12.18% 24	27.41% 54	49.75% 98	5.58% 11	0.51% 1	197
Study Abroad and Global Engagement	2.03% 4	0.51% 1	4.57% 9	2.54% 5	10.15% 20	72.08% 142	8.12% 16	197
Technology	3.55% 7	4.06% 8	17.26% 34	21.32% 42	34.01% 67	18.27% 36	1.52% 3	197
Testing	1.02% 2	2.55% 5	15.31% 30	16.33% 32	22.45% 44	35.71% 70	6.63% 13	196
Textbook Rental	1.52% 3	2.02% 4	7.07% 14	16.67% 33	66.16% 131	6.57% 13	0.00% 0	198
University Bookstore	1.52% 3	2.54% 5	13.71% 27	23.86% 47	51.78% 102	6.60% 13	0.00% 0	197
University Center	0.51% 1	2.03% 4	12.18% 24	19.29% 38	39.09% 77	23.86% 47	3.05% 6	197
University Counseling Center	1.52% 3	2.54% 5	4.57% 9	7.11% 14	21.32% 42	61.42% 121	1.52% 3	197
University Housing	2.04% 4	5.10% 10	9.69% 19	13.27% 26	22.45% 44	45.41% 89	2.04% 4	196
Transportation Services	1.01% 2	3.52% 7	7.54% 15	8.54% 17	28.64% 57	49.25% 98	1.51% 3	199
University Police	2.02% 4	2.02% 4	9.60% 19	15.15% 30	36.87% 73	33.84% 67	0.51% 1	198
Writing Center	1.53% 3	1.02% 2	6.12% 12	6.63% 13	20.92% 41	60.71% 119	3.06% 6	196

It is also important to look at the discrepancy between the importance of a service and the satisfaction with the service. If a service is rated as very important, but satisfaction is very low, this indicates an area which needs to be addressed. The table below provides the mean difference between ratings of importance and ratings of satisfaction with each service, program, or activity. Students who responded “Haven’t Used” or “Unaware” for a service were not included in this analysis. The possible range is -4 to +4, with a negative number indicating a higher perceived importance than satisfaction. A positive number indicates that satisfaction is higher than importance. For example, if a student rated a service as Very Important (5) and rated satisfaction as Very Dissatisfied (1) then the difference rating would be -4. The area with the largest gap between importance and satisfaction was University Housing (-0.71), followed by Financial Aid (-0.70), and Technology (-0.66). The area with the smallest gap was Center for Student Excellence (0.00), followed by Greek Live (.00), and Testing (.00).

Mean difference between importance of and satisfaction with services, programs and activities.

Program, Service, Activity	Mean Difference Rating	Number of Students
University Housing	-0.71	103
Financial Aid	-0.70	178
Technology	-0.66	158
Campus Dining Services	-0.58	161
Student Accessibility Services	-0.46	63
KSLU (campus radio station)	0.43	44
Columbia Theatre	0.41	82
Controller’s Office (make tuition payments)	-0.40	159
Admissions	-0.36	176
University Counseling Center	-0.36	72
Career Services	-0.35	94
Recreational Sports & Wellness (Rec Center)	-0.34	128
Student Union	-0.34	184
Le Souvenir (student yearbook)	0.32	44
University Police	-0.28	130
Lion Traxx	-0.27	97
Southeastern Channel (campus television station)	0.25	36
Registrar	-0.23	135
Student Advocacy & Accountability	-0.21	56

Program, Service, Activity	Mean Difference Rating	Number of Students
Student Technology Center	-0.21	109
Athletics	-0.20	92
Multicultural/International Student Services	-0.20	46
Lion's Roar (student newspaper)	0.19	113
Health Center	-0.19	86
Study Abroad & Global Engagement	-0.18	38
University Center	-0.16	144
Library	-0.15	181
Transportation Services	-0.15	98
Campus Activities Board (CAB)	0.12	91
Dean of Students	-0.12	97
Student Handbook	0.11	113
Military & Veterans Success	-0.11	36
University Bookstore	0.10	184
Student Organizations	-0.09	121
Writing Center	0.08	71
Document Source Print & Mail Center	0.05	109
Campus Card Operations (ID Services)	-0.05	166
Lion's Lagniappe	-0.05	124
Textbook Rental	-0.04	184
Honors	-0.04	84
Student Government Association (SGA)	-0.02	90
Center for Student Excellence	0.00	91
Greek Life	0.00	60
Testing	0.00	113

Respondents were asked to comment about any of the student services, programs, activities, or offices provided by Southeastern. A total of 38 respondents made a comment. All of the comments are presented below. These are verbatim statements from the students, the only editing was to remove obscene language. The spelling and grammar are as the student wrote.

- Southeastern's faculty headed/non-student lead organizations and programs, while they may be consistent in some of their branding, offer us nothing but foam. Meaning interactions with the public, community outreach, and failure to publicly recognize the achievements of the "smaller-hard working." departments/professors/students. I believe that with SLU's ginormous (pre-existing) platform there is no reason to let a fossil of a faculty member be in charge of our social media campaigns. I have met so many faculty members on-campus and I've always left with a smile on my face, and a new friend! It's not the service, it's not the employees (some of them), so it must be the marketing. The only logical explanation for our lack of interest (backed by data) is due to not successfully meeting all of the goals of marketing, and advertising to our target audience. Southeastern Louisiana University, according to Google Trends and my personal data analysis, returned on average sub 100 searches...in the last year...worldwide. Of these sub-100 searches, we are not even obtaining maximum interest from our local targets, when one of our big focuses this year was how much we've given back to the community. Maybe there's a reason why? Don't you think it's time for a change that actually engaged an audience??? Me too.
- I really like to use the document source. They are excellent
- I think that the textbook rental is extremely useful and beneficial to students. I commuted to school from Baton Rouge and was in graduate school, so I did not get a chance to experience many things that the university has to offer. I did notice that the school offers many events to students and informs students of things that are going on by email. I did not experience any issues during my time at Southeastern.
- The only thing I struggled with during my time at Selu was with financial aid. I received some aid but not enough to cover over half my tuition during the semesters so I held two jobs here. This resulted in taking away time for my academic goals due to financial obligations which changed my goals to "hit this GPA" to "just graduate". I am aware that my aid was based on my parent's situation but it doesn't consider the individuals that are covering their tuition alone.
- Taking all online classes, the registrars office and controllers office as well as others associated with online classes have been too notch! I am extremely satisfied. Dr. Shirley McDonald is the best!
- This is my first time hearing that we have a campus television station. I knew we had a newspaper and a radio station, but I did not know about the television station.

- i found the counseling at the counseling center to be ineffective especially with a 3 free sessions per semester. I went in looking for assistance with coping mechanisms for social anxiety and i left without any suggestions that could help.
- looking forward to improvements to dining services, Parking Services always very helpful with inquiries, Writing Center is fantastic
- Campus dining options are appealing even to the picky eater. If you do not want a fast food option and would like a hot home cooked meal you just go upstairs and the options are endless. From salad to hamburgers and sandwiches that are made fresh for you while you wait. There is a choice for everyone that wants to eat. The pay one price option is also a plus to walking upstairs. When I am hungry and not in a hurry, I walk upstairs and walk around while I decide what I would like to try first.
- Student parking is confusing and frustrating at times, The availability of good parking spots is lackluster when you're paying money every year to park. I understand it could be worse but it definitely could be better
- The student union could use more seating.
- The food and services needs to be on top of things, they are always out of cups, plates, forks, ice, straws, and fountain drinks
- In different departments, technology needs help and needs to be updated. Bathrooms around campus like in the older buildings need to be redone.
- The Student Technology Center in Fayard Hall needs to be promoted and known to all the students and thoroughly discussed in student orientations. The Student Technology Center is an excellent resource for students to get the necessary equipment and have a safe and quiet place to study in the labs. The live chat system also needs to be put back in place because my classmates and I used it frequently when help was required quickly and needed more time to be transferred through various departments. There needs to be more dates for students to promote their organizations and student engagement on campus.
- I feel that the bookstore sells SELU gear very overpriced when I could get the same stuff at Walmart for cheaper. Also it should be able to take cub cash instead of just lions lagniappe. I also feel like they need more chances for the black Greek Life to step out and do their stuff.
- Math Lab - very satisfied

- Need to promote these things more - a lot of these things i realized were available to me in my last year of going here. These are great organizations - wish they got as much promotional content as athletics does because almost all of these are more important than our athletics.
- I am retired and returned to school - an older student, so many of the services were not needed.
- Due to my degree being online (which I was unaware of until after I was accepted and enrolled in the university) I have not been able to experience most of these programs and services.
- I very much appreciate the student services that involve career choices. Since I have signed up for the programs that assist students with deciding on a career, I have gotten many offers to apply for jobs and suggestions for jobs. SLU has great tools for students to seek promising employment.
- The library could have more comfortable seating. A lot of students study better when they can be relaxed. The staff at the library are pretty rude as well. Just like the library, there could be more booths in the student union dinning. They are always taken and most students like sitting there more than anything. Ways to lay out and prop your feet up, more booths. All would be nice. It would also be nice to have a quiet area at the student union dinning for those who would like to eat and study or just have sensory issues with all of the noise. More places to sit in the hallways so that waiting for teachers everyone isn't having to stand. Some people go to the hallways for more quiet as well. Many students don't have access to quiet places that are comfortable. Accessibility services needs to have a quicker way of doing things. Not everyone is diagnosed with problems at the beginning of the semester and it can be frustrating to have to take tests knowing you have a learning disability and you can't get the accessibility services you deserve in time and fail a test because you are waiting.
- I have been to the student union twice and both times that I went to main dish I wasn't treated very nice. If it happened once I normally would say ok someone is having a bad day, but it has happened twice. So I am scared to go back but I have tons of meals for free and cub cash to spend. I am very thankful for all the other choices places to grab food but it would be easier to eat in main dish where there are more options to choose from.
- the main dish employee are kinda rude. i have a couple free swipes due to being a commuter. i have only been to the main dish once before, i don't really know what do to or how to do it. i asked multiple employees "what's in this?" or "how do i do this?" and they were super unhelpful. answers like "meatballs" when there obviously were other ingredients in the dish. another answer was "read the sign". i felt stupid and like i was a waste of their time.

- I think more money should go towards fixing wifi services in several buildings on campus instead of robots to send food to people too lazy to walk to the union and get it.
- While I think the Student Accessibility Services are vital to the campus, their policy of only accepting diagnoses from 1-3 years prevents students who need accommodations and cannot afford to be re-tested for a fair chance at academic success. Title III of the ADA which colleges/universities fall under requires that documentation be within the last 5 years, a whole 2 years off from Southeastern's system.
- There should be healthier and more options for dining at Southeastern and the wifi needs fixing because it's always really slow and takes forever to connect and half the time it kicks you out and you have to connect again. Also the freshman commuter parking is so far away from the main campus and it's not worth paying \$60 for a parking pass to have to walk 20-30 minutes to some classes. Especially when it's pouring down raining I might as well park in the street because of how far away parking is.
- Great services
- The Wifi makes it difficult to do my homework. The SLU secure often goes in and out, especially in Ascension Hall.
- great christian groups
- Everything is ok, but I wish that the meal plans still had the option with more cub cash. I ran out of \$400 of cub cash and it's not even November yet, and the options for the \$7 meal swap are limited
- Greek Life is great
- Study abroad program should be expanded. It holds extreme value and provides a new perspective on the topics learned in the classroom. I have went on the Costa Rica trip with CoB and that was by far the most insightful part of my college experience, and many peers said the same. I am aware of nearly all of these programs, but quite a few I have no idea what they do exactly, such as center for student excellence, student advocacy and accountability, the tv station, and the student technology center.
- I love walking through the breezeway of the union to see student activities
- The Head/President of Career Services spoke in one of my classes a few weeks ago, and I learned a lot. I learned a lot of information about what Career Services offers, and I will most definitely be using their resources in the future! It is nice to know the support/resources I have when it is time to start looking for jobs, as well as helping me prepare for jobs. My recruiter was amazing! Shout out to DeJuan James, give my boy a raise\$\$\$\$

- I am taking online courses.
- I love southeastern!
- TVs need to be fixed in union. Housing is too expensive. Mane dish food is unhealthy and doesn't taste good. Mooyah and Taco Bell need to go- no one likes them. More study abroad options should be offered for different degrees.
- Broaden Mane Dish food options. Make sure food items in Mane Dish are as stated on the website. Renovate or improve residency halls. Lower prices in University Bookstore.

- Stop trying to make this school like LSU. We need parking not more housing options. Most people at this school commute from 25-60 minutes to get to school every day. Make it very inconvenient to not find a parking spot when you drive all that way. You keep taking more student parking and either adding a new building or giving it to staff members. About 15-20% of staff parking goes unused during the day. Students need to be able to quickly park and get to school. Also, the prices on certain "necessities" is ridiculous. To buy a cap and gown for grad school costs \$91. For what? Its not like its tailored for every individual person. Its just a scam to get people to give the school more money and its not like its going towards faculty and staff raises. Jokes on you. Im not walking. Ill take my degree and get out of here
- I asked to start a swim club with a representative of the recreational sports staff and I didn't hear anything back.
- You guys need to do a better job in general. You have students working all these jobs when you need actual workers to give people answers about certain issues. Second the parking is awful. The school spent all this money for what? This is a commuter college.
- Southeastern isn't the school the get so people's attention and connects with students. Other colleges around have better opportunities and events and have appropriate answers to give when calling and asking questions for help. Southeast does not give the welcoming and happy approach that other colleges do, it only seems like the office workers are there because they have to be, not because they want to help students.
- The counseling center needs to be expanded to serve more of the student population. Everyone there works very hard and does a great job, but the demand for counseling stretches everyone thin. We also need another medical psychologist or psychologist to manage medications with students who have few resources. Textbook rental is one of the best perks of attending SLU.
- Great stuff
- I put very dissatisfied for the Testing Center because they have an extremely low availability for Praxis Tests (the required tests for education majors to continue in the program/graduate). I feel especially because SLU has such a well respected College of Education, that the Testing Center should be accommodating their own students. I had to go to UNO and a private testing center to take all 6 tests because the SLU testing center did not offer tests for several months.
- Items in the book store are way over priced. For example a calculator that cost 9 dollars at Walmart cost 20 dollars in the book store.

- If certain parking lots are closed off for events, students should not receive parking tickets for that day. It is extremely difficult to find a parking spot in this case. Earlier this semester, I had to drive around for over an hour to finally find a space.
- I really enjoy being at Southeastern! It is such a supportive and welcoming campus!
- The food could be so much better. The cafeteria could try making better foods. It's like they make the same dishes every week. Other than that, everything is fine.
- UPD seems to be very unfriendly and could do more on campus presence instead of sitting in their cars on the side of N. Oak St. I am very thankful for the Health Services office and textbook rental system!
- I am very pleased with the union! The workers are all so sweet and are awesome at maintaining the campus!!
- Textbook rental needs extended hours- difficult for working online or commuter students to come in and obtain textbooks. I have been renting through third party due to this. Advising staff is more times than not rude and condescending to students. Do not offer help or explanation just expects students to obey, this is not what an adviser is. Advisers should care and help guide students through this time. Most students do not know next steps and they should want to go to their advisers, but when they receive constant negativity and disrespect from them it does not nourish a viable relationship.
- Southeastern does a good job all around.
- I got into a minor car accident on campus and the University Police Department was very helpful. The younger officer was extremely helpful and nice.
- The writing center is a really good idea, however everyone has a range of opinions and they don't really help you with your essay. Every time I have gone I have left confused and really have gotten nothing from it. They contradict what my professor wants. I feel like if we had the professors in there instead of all the student workers then it would be more beneficial. Just like the math lab has the math professors the writing center should have the professors as well.
- Everything is messed up
- I think housing needs help. I have seen many of my RA friends jump through hoops to appease Housing. It is a nightmare for them to balance everything on top of an unsteady system.
- Admissions office express has super nice and helpful student workers!

- Everything has been fine.
- Parking sucks
- The only problem I have ever had with SELU is with advising.
- some of the services/programs i considered not important are important for creativity and community but not necessarily academic. i believe there should be a way to promote more servives and programs, like the student health center, disability services and counselling
- Need parking garages set up at the 4 corners of campus to allow students to park easier. This would allow SLU to plan for taking on more students in the future and ease the transition when that happens
- I am an older student that will complete my last semester this spring 2020. I came back to scholl after 20+ years and only needed 16 hours. The Compete LA program helped me jump through hoops to be able to return. I have always enjoyed SLU and its education and will be able to complete my life goals because of these two individuals.
- I don't think college students should be forced to pay for a meal plan. It should be optional.
- PARKING NEEDS to get better. I do not care how you do it, get more parking, do not allow as many parking passes, have fewer students whatever really works but at the beginning of the semester it took me multiple times over an hour to park. The fact that the wifi has been down during the semester or super slow in some buildings is unacceptable. Finally, the financial aid office needs to be more efficient. Every school I have attended the financial aid comes through before the semester starts and this one is weeks into the semester when it hits your account. They also do not answer your phone calls because they are always busy.
- The people at Disability Services need better training. They know very little and are seldom helpful. I only use them so can have my testing accommodations.
- I've enjoyed the programs so far at Southeastern.
- The textbook rental program is a huge plus about going to southeastern and I also like how we have the option to do online advising prior to enrollment. I find that the enrollment schedule is very helpful and is much better than having everyone trying to schedule all at once leading to the sight freezing or crashing like other schools.
- I like how SELU at least offers all these services. I think the school dining services should offer some healthier foods, however.
- I wish some clubs and organizations met on two different days of the week. I can't make it on Tuesdays because of a full time job.

- There should be an option not to pay money for textbook rentals that we do not check out or use.
- Displeased with athletics because I have money taken out of my financial aid that goes towards athletic events that I couldn't care less about, but yet rack up a bill of \$1,600+ or random fees. As far as the library and student technology center goes, there should be noise discipline enforced. It can be difficult to focus while there is conversations going on in a "quiet zone". In front of the library, there is a sign that says "no loitering". Yet, every time that I walk past the library, there is usually a host of people just hanging out like it says that it is a hangout spot. The campus police should do a better job at enforcing this.
- they are nice
- All very helpful