Current Student Survey
2023-2024

Technology Report

A total of 1,997 surveys were sent electronically via SurveyMonkey to a randomly selected sample of students who were enrolled at Southeastern in the Fall of 2023. 1,746 students opened the email and 266 responded, for a response rate of 15.2%.

Students were asked to express their satisfaction with the use of technology in classroom teaching, as well as computer hardware, software, and instruction available on campus. They were also asked to express their satisfaction with computer lab locations, help available to answer technology questions, the use of the Technology fee to improve the technical environment at Southeastern, and the use of LEONet, Webmail and Moodle. Overall, students are most satisfied with the use of University e-mail (mean=4.37) and are least satisfied with wireless coverage on campus (mean=2.72).

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	Mean
Uses of technology in classroom teaching	4 1.9%	14 6.6%	60 28.3%	80 37.7%	54 25.5%	3.78
Computer hardware available on campus for student use	6 2.8%	13 6.2%	61 28.9%	73 34.6%	58 27.5%	3.78
Computer software available on campus for student use	4 1.9%	14 0.6%	59 27.8%	70 33.0%	65 30.7%	3.84
Availability of classes, sessions, or workshops for learning how to use software	14 6.6%	21 9.9%	86 40.6%	52 24.5%	39 18.4%	3.38
Computer lab locations on campus	8 3.8%	13 6.1%	62 29.2%	66 31.1%	63 29.7%	3.77
Amount of help available to answer technology questions	11 5.2%	23 10.8%	72 33.8%	60 28.2%	47 22.1%	3.51

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	Mean
Use of the Student Technology Fee to improve the technical environment	24 11.3%	25 11.7%	84 39.4%	45 21.1%	35 16.4%	3.20
Use of Student Registration System (LEONet)	10 4.7%	15 7.0%	59 27.6%	70 32.7%	60 28.0%	3.72
Use of University e-mail	3 1.4%	2 0.9%	25 11.6%	68 31.5%	118 54.6%	4.37
Use of Moodle	13 6.0%	15 7.0%	43 20.0%	77 35.8%	67 31.2%	3.79
Wireless coverage on campus	48 22.7%	22.3 47.0%	26.1 55.0%	38 18.0%	23 10.9%	2.72
Cell phone coverage on campus	19 9.0%	40 18.9%	66 31.1%	55 25.9%	32 15.1%	3.19

The second question in the Technology section asked respondents to indicate how often they use computing services on campus, including word processing, social media, world wide web, e-mail, spreadsheets, and the Student Administration System (PeopleSoft). Overall students indicated they use e-mail most frequently (mean=4.65) and least frequently used equipment checkout through Student Productivity Services (mean=1.80).

On a scale from 1 to 5, where 1 means Not at All and 5 means Frequently, please indicate how often you use the following computing services on campus.

	1 - Not at All	2	3	4	5 - Frequently	Mean
Moodle	5 2.4%	1 0.5%	15 7.1%	25 11.8%	165 78.2%	4.63
Word Processing	35 16.7%	19 9.1%	50 23.9%	40 19.1%	65 31.1%	3.39
Social Media	22 10.4%	18 8.5%	39 18.5%	39 18.5%	93 44.1%	3.77
World Wide Web	11 5.2%	8 3.8%	22 10.5%	33 15.7%	136 64.8%	4.31
E-Mail	4 1.9%	2 0.9%	8 3.8%	36 17.0%	162 76.4%	4.65
Spreadsheets	57 27.1%	47 22.4%	42 20.0%	28 13.3%	36 17.1%	2.71
Student Administrative System (LEONet)	7 3.3%	15 72.0%	54 25.8%	60 28.7%	73 34.9%	3.85

	1 - Not at All	2	3	4	5 - Frequently	Mean
Equipment Checkout through Student Productivity Services	126 60.6%	31 14.9%	28 13.5%	12 5.8%	11 5.3%	1.80
Slide Show Software	46 21.9%	29 13.8%	51 24.3%	38 18.1%	46 21.9%	3.04

The last question asked if students had access to the internet at home. One student (0.4%) indicate they did not have access, 46 (17.3%) had access, but it was spotty or weak, and 168 (63.2%) have strong access at home.