

Faculty/Staff Survey 2023-2024

Following is a list of institutional support programs and offices Please indicate your overall satisfaction with each office. Please respond based on personal interactions, if you have never interacted with the office, please indicate NA.

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	NA	Mean
Admissions	5.14% (22)	4.91% (21)	11.21% (48)	21.50% (92)	25.93% (111)	31.31% (134)	3.85
Alumni	0.70% (3)	2.33% (10)	11.89% (51)	17.95% (77)	30.77% (132)	36.36% (156)	4.19
Athletics	2.34% (10)	4.67% (20)	12.62% (54)	16.82% (72)	23.13% (99)	40.42% (173)	3.90
Auxiliary Services	0.94% (4)	1.65% (7)	8.94% (38)	17.88% (76)	28.00% (119)	42.59% (181)	4.23
Budget Office	1.64% (7)	3.98% (17)	7.26% (31)	15.93% (68)	22.72% (97)	48.48% (207)	4.05
Campus Activities Board	2.59% (11)	2.82% (12)	9.18% (39)	14.35% (61)	18.59% (79)	52.47% (223)	3.92
Campus Card Operations	0.70% (3)	0.93% (4)	6.76% (29)	20.75% (89)	31.47% (135)	39.39% (169)	4.34
Campus Dining	1.41% (6)	1.87% (8)	10.77% (46)	27.17% (116)	41.69% (178)	17.10% (73)	4.28
Career Services	0.00% ()	0.93% (4)	8.88% (38)	13.32% (57)	28.50% (122)	48.36% (207)	4.34
Center for Student Excellence	1.41% (6)	1.88% (8)	6.57% (28)	17.37% (74)	32.39% (138)	40.38% (172)	4.30
Center for Faculty Excellence	2.58% (11)	3.28% (14)	8.90% (38)	17.33% (74)	39.81% (170)	28.10% (120)	4.23
Client Connectivity (Network & Systems Engineering)	2.58% (11)	2.58% (11)	12.21% (52)	19.95% (85)	28.17% (120)	34.51% (147)	4.05
Client Services (Help Desk, Computer Resale, Data Support Center)	1.40% (6)	2.80% (12)	9.11% (39)	25.23% (108)	52.57% (225)	8.88% (38)	4.37
Columbia Theatre	0.23% (1)	1.64% (7)	5.85% (25)	13.11% (56)	31.38% (134)	47.78% (204)	4.41
Controller's Office	0.94% (4)	3.98% (17)	10.30% (44)	21.55% (92)	30.68% (131)	32.55% (139)	4.14
Document Source Print and Mail Center	0.23% (1)	2.58% (11)	6.79% (29)	19.44% (83)	53.86% (230)	17.10% (73)	4.50
Software Development & Database Administration (Database Administration, ER)	2.11% (9)	4.45% (19)	9.37% (40)	16.39% (70)	20.14% (86)	47.54% (203)	3.92
Environmental Health & Safety	0.93% (4)	3.04% (13)	9.81% (42)	23.13% (99)	35.75% (153)	27.34% (117)	4.23
Facility Planning	2.10% (9)	5.14% (22)	12.62% (54)	15.42% (66)	17.76% (76)	46.96% (201)	3.78
Financial Aid	1.64% (7)	3.97% (17)	13.08% (56)	17.99% (77)	17.76% (76)	45.56% (195)	3.85
Greek Life	2.34% (10)	2.58% (11)	6.56% (28)	7.73% (33)	9.13% (39)	71.66% (306)	3.66
Health Center	2.56% (11)	3.26% (14)	7.91% (34)	13.72% (59)	24.42% (105)	48.14% (207)	4.04
Honors	1.40% (6)	1.17% (5)	6.78% (29)	13.79% (59)	31.78% (136)	45.09% (193)	4.34
Human Resources	4.68% (20)	7.49% (32)	11.01% (47)	28.10% (120)	44.03% (188)	4.68% (20)	4.04
Institutional Research	1.17% (5)	3.05% (13)	9.15% (39)	16.67% (71)	27.46% (117)	42.49% (181)	4.15
Internal Audit	1.88% (8)	2.58% (11)	5.40% (23)	9.15% (39)	13.85% (59)	67.14% (286)	3.93
International Services	2.34% (10)	4.92% (21)	7.49% (32)	11.94% (51)	14.29% (61)	59.02% (252)	3.75
KSLU	0.94% (4)	2.12% (9)	6.82% (29)	9.18% (39)	22.35% (95)	58.59% (249)	4.20
Leadership Development	1.65% (7)	3.06% (13)	6.12% (26)	8.47% (36)	11.76% (50)	68.94% (293)	3.83
Lion's Lagniappe	0.94% (4)	0.47% (2)	5.62% (24)	11.71% (50)	17.80% (76)	63.47% (271)	4.23
Military & Veteran Success	0.47% (2)	1.17% (5)	4.44% (19)	12.38% (53)	22.90% (98)	58.64% (251)	4.36
Multicultural/International Student Affairs	1.87% (8)	3.27% (14)	6.54% (28)	12.85% (55)	19.63% (84)	55.84% (239)	4.02
Physical Plant	0.93% (4)	3.26% (14)	12.56% (54)	26.28% (113)	43.49% (187)	13.49% (58)	4.25
Property Control	1.18% (5)	2.36% (10)	11.32% (48)	17.69% (75)	26.65% (113)	40.80% (173)	4.12
Purchasing	1.63% (7)	2.80% (12)	9.09% (39)	17.95% (77)	28.44% (122)	40.09% (172)	4.15
Receiving	0.93% (4)	1.40% (6)	8.18% (35)	14.02% (60)	30.37% (130)	45.09% (193)	4.30

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Recreational Sports & Wellness	2.12% (9)	1.65% (7)	7.29% (31)	14.59% (62)	26.59% (113)	47.76% (203)	4.18
Registrar	1.40% (6)	3.50% (15)	7.24% (31)	20.56% (88)	33.41% (143)	33.88% (145)	4.23
Sims Memorial Library	0.70% (3)	0.70% (3)	8.16% (35)	19.35% (83)	45.22% (194)	25.87% (111)	4.45
Southeastern Channel	1.63% (7)	2.56% (11)	5.83% (25)	12.35% (53)	16.08% (69)	61.54% (264)	4.01
Sponsored Research & Programs	1.17% (5)	2.33% (10)	6.06% (26)	14.22% (61)	23.54% (101)	52.68% (226)	4.20
Student Accessibility Services	1.64% (7)	0.94% (4)	6.56% (28)	16.86% (72)	29.98% (128)	44.03% (188)	4.30
Student Advocacy & Accountability	1.40% (6)	2.56% (11)	7.93% (34)	11.19% (48)	28.21% (121)	48.72% (209)	4.21
Student Engagement	3.26% (14)	4.66% (20)	9.09% (39)	17.48% (75)	22.14% (95)	43.36% (186)	3.89
Student Organizations	1.64% (7)	3.98% (17)	9.60% (41)	18.27% (78)	20.37% (87)	46.14% (197)	3.96
Student Publications	1.17% (5)	1.40% (6)	6.07% (26)	14.95% (64)	19.86% (85)	56.54% (242)	4.17
Student Union	0.47% (2)	0.70% (3)	6.09% (26)	25.53% (109)	49.88% (213)	17.33% (74)	4.50
Study Abroad and Global Engagement	1.17% (5)	2.57% (11)	7.01% (30)	10.98% (47)	14.95% (64)	63.32% (271)	3.98
Testing	1.17% (5)	1.64% (7)	7.49% (32)	13.11% (56)	26.70% (114)	49.88% (213)	4.25
Textbook Rental	0.70% (3)	0.93% (4)	9.79% (42)	18.88% (81)	25.17% (108)	44.52% (191)	4.21
Transportation Services	1.17% (5)	2.33% (10)	7.46% (32)	12.82% (55)	24.94% (107)	51.28% (220)	4.19
University Advancement	2.58% (11)	5.40% (23)	7.28% (31)	14.55% (62)	16.67% (71)	53.52% (228)	3.80
University Bookstore	0.47% (2)	0.94% (4)	11.24% (48)	27.17% (116)	42.62% (182)	17.56% (75)	4.34
University Center	0.23% (1)	1.17% (5)	6.57% (28)	17.84% (76)	34.74% (148)	39.44% (168)	4.41
University Counseling Center	0.93% (4)	1.63% (7)	3.96% (17)	13.29% (57)	39.63% (170)	40.56% (174)	4.50
University Housing	0.94% (4)	2.35% (10)	7.28% (31)	15.73% (67)	19.95% (85)	53.76% (229)	4.11
University Marketing and Communications	3.03% (13)	4.20% (18)	15.85% (68)	17.02% (73)	25.41% (109)	34.50% (148)	3.88
University Police	1.17% (5)	2.56% (11)	6.99% (30)	22.14% (95)	50.58% (217)	16.55% (71)	4.42