

**Education**  
**Fall 2020 SOT Averages**

|                                                                                                  | Educational<br>Leadership &<br>Technology | Teaching &<br>Learning | College | University |
|--------------------------------------------------------------------------------------------------|-------------------------------------------|------------------------|---------|------------|
| Basis of grading is clearly communicated.                                                        | 3.68                                      | 3.53                   | 3.56    | 3.54       |
| Instructor engages students in the subject matter.                                               | 3.69                                      | 3.47                   | 3.52    | 3.48       |
| Course is well organized.                                                                        | 3.65                                      | 3.44                   | 3.48    | 3.49       |
| Instructor communicates subject matter clearly.                                                  | 3.64                                      | 3.39                   | 3.44    | 3.44       |
| Instructor responds to students' questions.                                                      | 3.72                                      | 3.55                   | 3.58    | 3.57       |
| Instructor conducts course activities as scheduled.                                              | 3.71                                      | 3.60                   | 3.62    | 3.61       |
| Instructor is concerned about students' progress.                                                | 3.74                                      | 3.57                   | 3.61    | 3.48       |
| Instructor is courteous and respectful.                                                          | 3.78                                      | 3.67                   | 3.69    | 3.63       |
| Before the last date of withdrawal, the instructor gave me sufficient assessment of my progress. | 3.72                                      | 3.51                   | 3.55    | 3.45       |
| I would recommend this instructor.                                                               | 3.68                                      | 3.52                   | 3.56    | 3.47       |

Note: Units with 5 or fewer courses will not be represented.