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Review of MFA Results and Report on the Use of Results

Associate of General Studies

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Reviewing the results of the 2005-2006 assessment activities indicate areas of strengths and weaknesses within the Associate of General Studies program. One area of strength was in the number of graduates who feel satisfied with the faculty, facilities, and technological resources available at Southeastern. Since no courses for AS students are offered through the Division of General Studies, we take little credit for this satisfaction. On the other hand, several issues that had been concerns in 1999-2000 and 2001-2002 dealt directly with our faculty and staff and have seen positive changes.

The reorganization of the Division of General Studies has successfully impacted advising. In terms of friendliness and helpfulness of the office staff, only 9.7 % of students indicated dissatisfaction, down from 23.5% in 2001-2002. In further comparison of 2005-2006 with the 2001-2002, we find that 82% of students surveyed responded with a 3 or better to "usefulness of academic advice" (up from 26.5%) and 85% indicated satisfaction or better to the concern shown by advisors to students (up from 29.4%). 85.4% (up from 26.4%) responded they were satisfied with the accessibility of advisors. Furthermore, 87.9% (up from 38.3%) of students were satisfied with the help/encouragement they received from advisors regarding employment. Advising in GS is one strength shown by the 2005-2006 survey.

One area of concern is question 30 which asks how often students meet with advisors. Only 19.6% of students indicate they see an advisor more than 3 times a semester. To address this issue, GS has or will institute the following: (1) Emails to students at mid-semester, asking for students to come see an advisor if they have problems, (2) Telephone calls to students who are on academic probation inviting them to share concerns with advisors, (3) Emails to students who have not been advised or registered before the end of the semester, and (4) centralized advising appointment scheduling via the Dean's Office.