

# ACT Student Opinion Survey Results Spring 2009



- » Students' level of satisfaction with "This college in general" of 4.09 is above the national average of 3.93 and system average of 3.92.
- » Library facilities and services had an average level of satisfaction of 4.28, compared to 4.13 nationally and 4.15 at the system level. Furthermore, 85% of students reported using the library.
- » Class size relative to the type of course had an average level of satisfaction of 4.28, compared to 4.09 nationally and 4.06 at the system level.
- » Recreational and intramural programs and services had an average level of satisfaction of 4.20, compared to 4.10 nationally and 4.10 at the system level.
- » Veterans services had an average level of satisfaction of 4.09, compared to 3.97 nationally and 4.00 at the system level.
- » Computer services had an average level of satisfaction of 3.95, compared to 4.02 nationally and 4.03 at the system level.
- » Student health services had an average level of satisfaction of 3.92, compared to 3.78 nationally and 3.82 at the system level.
- » Attitude of the faculty towards students had an average level of satisfaction of 4.05, compared to 3.96 nationally and 3.90 at the system level.
- » Laboratory facilities had an average level of satisfaction of 3.73, compared to 3.66 nationally and 3.60 at the system level.

Note: Averages are based on a 5 point scale from Very Dissatisfied to Very Satisfied.

Source: 2009 ACT Student Opinion Survey Report