

| <b>Other Units</b>   |         |                               |            |
|--|---------|-------------------------------|------------|
| <b>Spring 2020 SOT Averages</b>  |         |                               |            |
|  | Library | Center for Student Excellence | University |
| Basis of grading is clearly communicated.  | 3.56    | 3.66                          | 3.56       |
| Instructor engages students in the subject matter.   | 3.51    | 3.67                          | 3.52       |
| Course is well organized.  | 3.67    | 3.63                          | 3.52       |
| Instructor communicates subject matter clearly.  | 3.54    | 3.66                          | 3.47       |
| Instructor responds to students' questions.  | 3.72    | 3.69                          | 3.59       |
| Instructor conducts course activities as scheduled.  | 3.76    | 3.65                          | 3.63       |
| Instructor is concerned about students' progress.  | 3.50    | 3.69                          | 3.51       |
| Instructor is courteous and respectful.  | 3.71    | 3.70                          | 3.65       |
| Before the last date of withdrawal, the instructor gave me sufficient assessment of my progress. | 3.45    | 3.60                          | 3.49       |
| I would recommend this instructor.   | 3.62    | 3.66                          | 3.50       |

Note: Units with 5 or fewer courses will not be represented.